



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: September 13, 2016

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Launch of Safety Recall 23T3 - Connector Seal
2012-2014 Model Year Volkswagen Passat with TDI (Diesel) Engine

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

On or about September 14, 2016 repairs can begin for Safety Recall 23T3. Please refer to the 23T3 campaign circular for repair information and parts ordering instructions.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection