



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: April 20, 2016
To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator
Subject: Code Visibility for Safety Recall 23T3 – Connector Seal
2012-2014 MY Volkswagen Passat with TDI Engine

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

This is an update to the previous notification you received regarding this upcoming safety recall.

CODE	23T3
CODE VISIBILITY	On or about April 21, 2016 as REPAIR NOT YET AVAILABLE
AFFECTED VEHICLES	2012-2014 MY Volkswagen Passat with TDI Engine
RECALL DESCRIPTION	Improperly assembled wire seals in a connector of an underbody sensor may allow water to corrode electrical terminals. This can lead to an electrical short with the possibly of overheating at the electrical connection, and cause the Malfunction Indicator Light (MIL) in the vehicle to illuminate. In rare cases, overheating of the electrical connection could result in a fire underneath the vehicle.
CORRECTIVE ACTION	Dealers will inspect and, if necessary, replace the affected connector. REPAIR NOT YET AVAILABLE Repair information will be provided to dealers when parts and repair instructions become available to support this recall.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection