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New Safety Recall Advanced Communication – S19032216

FCA US LLC (“FCA US”) announced a safety recall on certain 2015 and 2016 model year (“DS” and “DX”) RAM Trucks equipped with an Electric Power Steering (EPS) unit.

Some of the above vehicles may have been built with an EPS unit that has contamination on the circuit board. Contamination on the EPS unit circuit board may cause a short circuit of the control circuit components. This may result in intermittent or permanent loss of power steering assist, altering the vehicle’s handling characteristics while driving and cause a crash.

FCA US will conduct a voluntary safety recall to replace the EPS unit on all involved vehicles.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC