

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS3972
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 21, 2016
Subject: 31820 - Noncompliance Recall
Side Impact Airbag Weld Stud Fractures
Models: 2016 Chevrolet Malibu
To: All Chevrolet Dealers

General Motors is releasing Noncompliance Recall 31820 today. The total number of U.S. vehicles involved is 3,137. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 11, 2016. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

A small initial supply of parts were pre-shipped to dealers on March 19, 2016. Additional pre-shipments will be scheduled the week of March 28, 2016, and the week of April 4, 2016.

Required repairs for this recall are determined by the VIN of each involved vehicle. Dealers are to confirm which side airbag modules are affected, this may include any combination of left, right, front, and/or rear side airbag modules. **To determine the appropriate repair and which parts are required**, refer to the attached VIN list with seat airbag locations. This list is also located in GlobalConnect in the Service Department Reference Library, titled "31820 ALL VINs with Seat Airbag Locations" (reference # GCUS-14-610).

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 22, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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