TO: Hyundai Dealership General Managers, Sales Managers,

Service Managers, Parts Managers, and Warranty

Administrators

FROM: Hyundai Motor America

DATE: April 27, 2016

SUBJECT: Recall 142 - 2016 Tucson (TL) Tow Hitch Harness Repair

(#16-01-021)

Hyundai Motor America is launching Recall 142 for certain 2016 MY Tucson vehicles. If an affected 2016 Tucson equipped with the Hyundai accessory tow package is driven with a trailer, it is possible that the trailer's lights would not comply with Federal Motor Vehicle Safety Standards.

Technical Service Bulletin #16-01-021 provides a procedure for the repair of the tow hitch harness.

In order to identify only those vehicles affected by Recall 142 it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall 142.

A listing of VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select **INFORMATION**, and select **UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED**.

TSB #16-01-021 will be available on Hyundai's Service Website on April 27, 2016. It contains instructions on performing the service.

A shipment of Harness Repair Kits began shipping on April 27, 2016 to affected dealers with in stock vehicles. Additional parts can be ordered from your Facing PDC by providing an applicable Recall 142 VIN.

Customer notification letters will begin the end of May 2016.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Recall program. Hyundai Motor America dealers may use owner information provided for the Recall only for the purpose of conducting and performing this Recall, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA