TO: Hyundai Dealership General Managers, Sales Managers,

Service Managers, Parts Managers, and Warranty

Administrators

FROM: Hyundai Motor America

DATE: March 21, 2016

SUBJECT: Recall Campaign 141 - 2016 and 2017 Santa Fe Sport (AN) Seat Belt Buckle Harness Inspection/Repair or Replacement (#16-01-013)

Hyundai Motor America is launching Recall Campaign 141 for certain 2016 and 2017 MY Santa Fe Sport (AN). The driver's seat belt buckle harness may be mis-routed allowing it to be pinched when the seat is in the full down position. This may result in:

- 1. No audible signal (chime) or indicator light if buckle is not fastened, or
- 2. The chime and indicator light stays on even when the seat belt is buckled.

Technical Service Bulletin #16-01-013 provides a procedure for the inspection/repair or replacement of the driver's seat belt buckle.

In order to identify only those vehicles affected by Recall Campaign 141 it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 141.

A listing of VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN LISTING - DEALER</u> <u>STOCK OR RETAILED</u>.

TSB #16-01-013 will be available on Hyundai's Service Website on March 21, 2016. It contains instructions on performing the service.

NOTE (1): Replaced Seat Belt Buckle(s) will receive a WTC Parts Return Notice.

NOTE(2): All parts orders will require a Techline Case with a photo of replaced seat belt buckle(s) (including Parts Tag for identification) submitted to the Techline repository for approval to release part.

NOTE(3): All parts orders for the Driver's Seat Belt Buckle will require an applicable campaign VIN in order to process.

Customer notification letters will begin in early April.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Recall program. Hyundai Motor America dealers may use owner information provided for the Recall only for the purpose of conducting and performing this Recall, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA