



# IMPORTANT SAFETY RECALL

NHTSA Safety Recall: 16V132  
VIA MAIL

Date: March 29, 2016

## **DEALER NOTIFICATION**

This Notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

## **REASON FOR THE RECALL**

On December 14, 2015 Lippert Components, Inc. (“LCI”) notified Universal Trailer Cargo Group, Inc. (“Haulmark Motorcoach”), that they were issuing a voluntary recall on their electric double and/or triple steps that were sold to us between April, 2007 and Sept. 2008. There is a potential of a structural fracture of the center bolt of the fan gear assembly which may cause the fan gear assembly to disengage from the steps creating an unstable platform which could cause a person to fall and result in injury.

## **WHAT SHOULD YOU DO**

Inspect the coach step to see if you have this step.

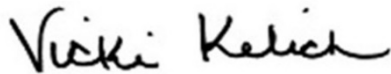


If this is the step on the coach then contact Haulmark Motorcoach Warranty Department at 574-206-4497 or [vicki.kelich@utccargogroup.com](mailto:vicki.kelich@utccargogroup.com). Haulmark Motorcoach will then coordinate with Lippert to send you out the repair kit at no cost to you.

If after contacting Haulmark Motorcoach Warranty you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-80-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety and quality of our products are of the utmost importance to us. Thank you for your attention and cooperation in this matter.

Sincerely,

A handwritten signature in black ink that reads "Vicki Kelich". The signature is written in a cursive, flowing style.

National Warranty Manager  
Universal Trailer Cargo Group, Inc.  
Haulmark Motorcoach Division

1503 W. McNaughton Ave. Elkhart, IN 46515

