

Product Quality and Service Support, Quality Compliance  
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**Toyota Motor Sales, USA, Inc.**  
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To: All Toyota Dealers  
From: Product Support Division

**\*\*UPDATED Dealer Letters Now Available on TIS\*\***

**TAKATA Safety Recalls E04/DSF/F0L  
Multiple Models and Model Years  
Front Passenger and Driver Airbag Inflator Module**

Toyota is committed to increasing Safety Recall completion rates. Engaging dealerships in customer outreach efforts is of vital importance to achieving this goal. To this end, dealers who utilize the Service Opportunity Access for Retention (SOAR) system can access a list of incomplete VINs in their area for campaigns F0L, E04, and DSF. This information should be used to contact customers about open recalls ONLY. DO NOT use this information for any other purpose.

Please refer to the latest Dealer Letter on TIS for more information and be sure to review the **Takata Unrepaired VINs for Dealers FAQ**, included in the dealer package, for further details. Should you have any questions, please contact your region representative.

\*\*\* Please note that SET dealers are not involved in the SOAR program. \*\*\*

Thank you for your cooperation.  
TOYOTA MOTOR SALES, U.S.A., INC.