

TO: «DEALER»
FROM: Don Chomic – Director, Product Safety
Kevin Hanegraaf – Director, Aftermarket Support



DATE: March 2016
SUBJECT: Recall Notice: **16V-123 – Driveshaft Cap Bolts**

VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT

Pierce has decided that a defect which relates to motor vehicle safety exists in certain model year 2016 Pierce models - Arrow-XT, Dash, Enforcer, Impel, Quantum, Saber, and Velocity , manufactured from October 13, 2015 to February 9, 2016.

Pierce has determined that some vehicles may have been produced with some bearing cap fasteners on the drive shafts not torqued properly to the required specification.

This defect can result in a vibration during driving or pumping functions, or a possibility that the bolt or drive shaft may separate, striking other vehicles or persons, resulting in the damage to the equipment, damage to other property, or personal injury, or loss of ability for vehicle to move, resulting in a crash.

Pierce will inspect the suspect vehicles for proper torque of drive shaft fasteners. Any found to be at the incorrect torque reading will be properly torqued.

VEHICLES INVOLVED

The vehicles involved are model year 2016 Pierce models - Arrow-XT, Dash, Enforcer, Impel, Quantum, Saber, and Velocity , manufactured from October 13, 2015 to February 9, 2016. Federal law prohibits the sale of any of the affected vehicles.

Involved vehicles have been identified by Pierce job numbers and are listed on Pierceparts.com. Computer listings contain the complete job number, owner name and address data. Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

DEALER RESPONSIBILITY

It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to replace the lamp assemblies. Please make sure the customer is aware the remedy will be performed by Pierce without charge.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920-832-3342, or Kevin Hanegraaf at 920-832-3235.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Chomic".

Don Chomic

Director, Product Safety

