

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

REF #: ICI16-012
Effective: 04/28/16
Release: 05/04/16

If you have questions about this Letter, please submit your inquiry on the Web at:

[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

SUBJECT: FL702 - Interim Recall Notice

This letter is to inform you that an Interim Recall Notice was sent to affected customers for upcoming recall *FL702 ~ FCCC XCP Chassis Power Steering Hoses*. A copy of the notice for U.S. customers follows for your reference. The notices were mailed on April 28, 2016.

This is an informational notice only. There is no action for dealers to take at this time.

If customers inquire, please refer them to the Interim Recall Notice and let them know the recall will begin when all preparations are completed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

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April 2016
FL702A
Interim Recall Notice
NHTSA #16V-121

IMPORTANT SAFETY RECALL

See enclosed VIN list.

Subject: FCCC XCP Chassis Power Steering Hoses

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Custom Chassis XPC chassis vehicles manufactured April 26, 2013, through December 20, 2014.

On certain rear engine chassis, the power steering fluid temperature may exceed the hose material ratings. This may lead to hose failure with a sudden loss of steering fluid and power assist. A sudden loss of steering assist without warning could result in a vehicle crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently validating the repair and securing replacement parts. There is no action for you to take at this time.

The second notice will inform you when the final remedy is available. ***When you receive the second notice***, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure