

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: April 15, 2016
SUBJECT: Recall 140 - 2012 Genesis Sedan (BH) and 2011 - 2013
Equus (VI) Windshield Wiper Motor Cover Replacement (#16-01-016)

Hyundai Motor America is launching Recall 140 for certain 2012 MY Genesis Sedan vehicles and 2011 - 2013 Equus vehicles for replacement of the windshield wiper motor cover. The windshield wiper motor may either function intermittently or stop functioning.

Technical Service Bulletin #16-01-016 provides a procedure for the replacement of the wiper motor cover.

In order to identify only those vehicles affected by Recall 140 it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall 140.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #16-01-016 will be available on Hyundai's Service Website on April 15, 2016. It contains instructions on performing the service.

A shipment of Wiper Motor Cover Service Kits began shipping on April 15, 2016 to affected dealers. Applicable parts will be placed on "Campaign Parts Management" (CPM).

Customer notification letters will begin mailing late April 2016.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Recall program. Hyundai Motor America dealers may use owner information provided for the Recall only for the purpose of conducting and performing this Recall, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA