



Highland
RIDGE RV

3195 North S.R.5 • Shipshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

IMPORTANT SAFETY RECALL
This Notice Applies To Recreational Vehicle VIN #
NHTSA RECALL CAMPAIGN # 16V115

April 2016

Name
Address
City st zip

Dear Valued Dealer:

This notice is sent to you in accordance of the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) **on behalf of OPEN RANGE** has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2012-2014 Mesa Ridge, Roamer and Light fifth wheels and Mesa Ridge, Roamer and Light travel trailers manufactured March 23, 2011 through March 20, 2014. The information downloaded into the production system to calculate the Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR) and Occupant and Cargo Carrying Capacity (CCC) was incorrect and generated incorrect information on labels placed on units. This error may allow overloading of the trailer, exceeding the Gross Vehicle Weight Rating. Overloading of tires may lead to tire failure, increasing the risk of a crash.

The remedy for all units is to place corrected labels on the unit noting the correct GVWR, GAWR AND CCC.

The correct labels are enclosed with this Recall Notification Letter. If you have any questions, please contact Highland Ridge Customer Service at 260-768-7771.

Our records show the following unit is affected by this recall and is currently part of the inventory at your dealership and require the Recall repair prior to being sold:

Serial Number Listing

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of the safety and continued satisfaction with the Highland Ridge recreational vehicle.

Sincerely,
Highland Ridge RV
On behalf of OPEN RIDGE