



**Highland**

RIDGE RV

February 2016

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**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 16V112**

Dear Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) on behalf of **OPEN RANGE**, has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2012-2015 Journeyer Travel Trailers manufactured September 6, 2011 through April 30, 2014. The A-frame of the affected travel trailers was delivered with the incorrect size of safety chains. The current safety chains are below the SAE industry standards and are not rated for the GVWR of your travel trailer.

In the event the main trailer connection fails, the weight of the trailer can break the safety chains if the chains are not strong enough, allowing the trailer to separate from the vehicle, increasing the risk of a crash. The recall remedy is removing the current 11,700lb safety chains and replaced with 16,200lb safety chains.

Our records show the following units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold.

«serial»

**Dealer Campaign Responsibility**

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Higland.**

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of the safety and continued satisfaction of your customer.

Sincerely,  
Highland Ridge RV