



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
 Safety Recall: US: #####
 CAN: ####-###
 Safety Advisory: 40-2015
 February 16, 2016

SAFETY ADVISORY 40-2015

«Owner_name»
 ATTN: Service Manager
 «Street»
 «CityStateZip»
 «Country»

Dear «Owner_name»,

CrossRoads RV has decided that a defect which relates to motor vehicle safety exists in certain model 2016 and 2017 Z1 Lite travel trailers. As a result, CrossRoads is conducting a safety recall.

Reason for this recall

It has been decided that vehicles in this recall population may have been manufactured with an incorrect exhaust cover for the Suburban furnace model #NT-20SEQ. The incorrect cover misidentifies the hot exhaust tube location as being the lower opening. If the incorrect cover is installed, there is no warning that the exhaust tube is hot leading to an increased risk of personal injury if someone touches the exhaust while the furnace is operating. In addition, if a plastic return tube was installed there is an increased risk of fire. The vehicles included in the recall are:

2016 Z1 Lite – Model ZT18SS16 – Serial Number Range: GJ009534 - GJ009544

2017 Z1 Lite – Model ZT18RB17 – Serial Number Range: HJ009615 - HJ009616

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by CrossRoads to record recall service completions and provide dealer payments. Attached is a copy of the Safety Advisory #40-2015, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Safety Advisory, please feel free to contact us.

Sincerely,

Crossroads RV

Alicia Dunafin
 Warranty Manager
 cc. National Highway Traffic Safety Administration (NHTSA)
 cc. Transport Canada