



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V16-02
Date: February 25, 2016
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1602, Steering Shaft Roll Pin

Summary:

Description of Defect:

Roll pin may be missing at junction block on the Willi Elbe brand 2 piece steering shaft used on certain Volvo trucks and the upper yoke on the Willi Elbe brand one piece shaft used on certain Mack trucks.

Separation of the steering shaft may occur, which results in complete loss of steering.

Models/ Model Years Affected:

Volvo: Certain 2016 and 2017 VNL and VNM model trucks manufactured from May 11, 2015 through January 19, 2016 manufactured with a Willi Elbe two piece steering shaft

Vehicle Quantities:

Volvo: 17,249 (14,646 U.S., 2,598 Canada, 5 Mexico)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal February 25, 2016.
- Repair Instructions are tentatively scheduled for release no later than March 11, 2016.
- Owner Notices are scheduled to be mailed on or before March 11, 2016.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.