



7 Lake Station Road, Warwick, New York 10990

March 22th, 2016

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 16V-085

Attention TCI Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, *“Notification to dealers and distributors”*.

Transportation Collaborative has determined that a noncompliance may exist on select Trans Tech Bus MY2012-MY2015 model Student Safety Transporter School Buses equipped with a 35C/23A passenger carrying capacity.

The driver's side front barrier can be positioned to far forward within the vehicle, and in the event of an accident may not meet forward deflection requirements. This failure can lead to injury to the passenger(s) or driver.

We urge you to bring this vehicle in for servicing on its noncompliant component(s) as soon as possible.

The remedy for this recall is a retrofit kit supplied by Trans Tech Bus, free of charge, including instructions for installation. The included repair procedure will detail what components must be installed and how to perform the operation safely.

Transportation Collaborative Inc will affect repairs relating to this recall, at no cost to you, the vehicle owner, upon receipt of the response card.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. Transportation Collaborative Inc reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.



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Also enclosed with this letter are copies of the information that will be sent to each customer. Should you have any vehicles in your stock that require the recall service work, please make certain that these vehicles are corrected before point of sale. As per Federal Motor Vehicle Safety Standard 577.13 which states that it is a, *“violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used (including tires) covered by the notification under a sale or lease until the defect or noncompliance is remedied”*.

Also enclosed with this letter are copies of the information that will be sent to each end-user. If you have any questions about the recall or content of this letter please call Trans Tech Bus Customer Support at 1-845-988-0419.

Sincerely,

Customer Support
Transportation Collaborative Inc.