

March 2016

IMPORTANT SAFETY RECALL NHTSA Recall Campaign 16V-082

«name»
«address»
«city» «state» «zip»
Country

Dear Valued Starcraft Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft, in conjunction with Atwood Mobile Products, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Solstice and Travel Star fifth wheels manufactured July 31 through September 17, 2015.

The affected fifth wheels were manufactured with an Atwood on demand water heater that the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal./minute or less. This condition can lead to a scald injury to the user.

The remedy consists of an installation of a water flow adjustment STOP KEY that prevents the adjustment of the water flow down below .5 gal/min and the addition of a star or lock washer to secure the adjustment screw that prevents unintended adjustment and/or adjustment drift from vibration in transit and the placement of a warning label over the stop key and adjustment screw. Please contact Atwood @ 877-546-9074 or recallod@atwoodmobile.com to obtain the recall parts at no charge and the required paperwork to process your labor for payment through Atwood.

Our records show the following Starcraft units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold.

«serial_»

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Jayco.

If you have any questions, please contact Starcraft Customer Service 800-945-4787 or Atwood Mobile Products for further instructions. All pertinent documents regarding this recall are available on Star Connect under the Service and Parts tab.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our Customers' safety and their continued satisfaction with Starcraft product.

Sincerely,
Starcraft