

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Takata Recall Campaign UPDATE 2019060004 Takata PG6 DRIVER AIRBAG – Non-A Zones Certain MY 10-11 212 (E-Class Sedan) vehicles	DATE: September 23 rd , 2019

IMPORTANT UPDATED TAKATA RECALL CAMPAIGN INFORMATION

This is to notify you of additional MY 10-11 212 (E-Class Sedan) vehicles being launched today under campaign 2019060004 to replace the driver-side airbag on approximately 4,481 affected subject vehicles in Non-A Zones. Affected vehicles will be flagged as “Open” in VMI on September 24th, 2019.

Parts:

- Are now available and must be ordered on a VIN basis.
- Replacement rate is 100%.
- Vehicles still flagged with “Pending” are not yet included in this wave of the recall launch.

Owner Notifications: Customer letters will be sent out on approximately **September 30th, 2019**.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Also check for any open campaigns and perform accordingly.

Recall information for customers:

- Mercedes-Benz specific recall-related information: www.mbusa.com/mercedes/recall
- Mercedes-Benz Customer Assistance Center: **1-877-496-3691**
- Industry-wide Takata information: www.nhtsa.gov/recall-spotlight/takata-air-bags

Work Instructions: Work Instructions will be posted to STAR TekInfo on September 24th, 2019.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-877-496-3691.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			September 23, 2019
Campaign No.:	NHTSA ID	Campaign Desc. :	Takata Recall – PG 6 Driver Airbag
2019060004	16V081	19P9194005	
This is to notify you of the Recall Campaign UPDATE to replace the driver-side airbag on approximately 4,481 Model Year (“MY”) 2010-2011 E-Class Sedan (212) vehicles in Non-A Zones. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Please note that this update only accounts for a subset of a larger recall population initially identified in a prior NCU distributed on June 24 th , 2019. Affected VINs will be flagged in VMI as “OPEN” on September 24 th , 2019.			
Background			
Issue	Based on the defect decision of TK Holdings, Inc. (“Takata”), in certain frontal airbags produced by Takata used in certain Model Year 2010–2011 Mercedes-Benz vehicles, under specific circumstances, the front driver-side airbag inflator housing may explode during deployment due to excessive internal pressure. This condition is more likely to occur if the vehicle has been exposed to high levels of absolute humidity for extended periods of time. A frontal airbag inflator explosion during deployment could result in sharp metal fragments striking the driver or other occupants, possibly causing serious injury or death. To remedy this concern, an authorized Mercedes-Benz Dealer will replace the front driver-side airbag module on the affected vehicles.		
What We’re Doing	An authorized Mercedes-Benz dealer will replace the driver-side airbag module. The steering wheel will not be replaced.		
Parts	Dealers must place VIN-specific orders based on the process outlined in the November 9 th NCU from Supply Chain Management. Airbags will not be allocated to dealers and are Non-returnable.		
Vehicles Affected			
Vehicle Model Year(s)	MY 2010-2011		
Vehicle Model	E-Class Sedans (212)		
Vehicle Populations			
Total Recall Population	54,653 (June Launch), 4,591 (July Launch), 4,481 (September Launch)		
Total Customer Vehicles in Campaign	63,725 Vehicles		
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on September 30 th , 2019.		
AOMS/SOMS	This recall may initiate questions from customers and the Media. Please ensure your dealers have read and understand this notice.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
Notes	- Follow ALL steps of the work Instructions, and ensure Dealer Technicians view the AKUBIS videos. - Payment of claim will be tied to technician viewing video for this recall. - Any vehicles flagged with “Pending” are NOT yet included in this wave of the recall. - Utilize MBSelect Plus when appropriate – see NCU posted February 16, 2018 - Recall information for customers: - Mercedes-Benz specific recall-related information: www.mbusa.com/mercedes/recall - Mercedes-Benz Customer Assistance Center: 877-496-3691 - Industry-wide Takata information: www.nhtsa.gov/recall-spotlight/takata-air-bag		
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-877-496-3691.			



General Information

- Ensure that every dealership associate is aware of the Takata recall, and that customer-facing associates provide transparent information to customers.
- Refer to VMI in NetStar to determine which units in your inventory are affected by this safety recall. All vehicles with affected driver-side and passenger-side airbags are flagged, with a status of "Open".
- Run a VMI check on all vehicles brought into your Service department to determine if they are affected by any recall.
- Always act with the principles of Customer Experience in mind.
- We have updated the www.mbusa.com/recall website to provide airbag part availability based on current registered State, Model Year, and Model. This will allow customers and dealers to look up general airbag replacement part availability independent of VIN. The output table below on the right will display which airbags are affected, and when the replacement airbag(s) will be available. Visit the website and select the respective information from the dropdown tables to see the airbag availability date. (See Part Availability Tool pictures below)

Takata Replacement Airbag Availability

Please search for your vehicle using the options below. Only Takata-affected vehicles are listed. To check other recall information, please use the VIN Lookup Tool above.

Registration*:

Note: If you cannot find your Make/Model/Model Year, your model is not involved in the Takata Recall.

Model Year:

Model:

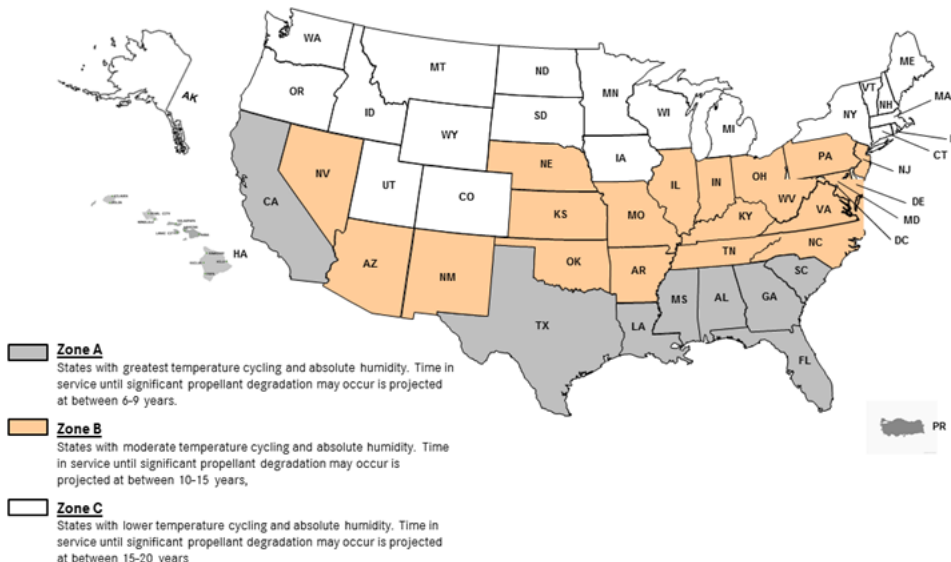
[Check Recall Status](#)

*Please note that vehicles included in this recall have been organized into priority groups according to the state in which the vehicle is registered. A change in state registration may affect the vehicle's inclusion in a priority group.

Airbag Availability for: 2012 GLK-Class, FL

Affected Airbag Position	Estimated Part Availability Date
Driver's Side	March 2019
Passenger's Side	March 2019

You will be notified when parts are available at an authorized Mercedes-Benz dealership for your vehicle. If parts are available, please use the dealer locator tool below and schedule an appointment for your **FREE** repair.



FAQ's

Is this recall comparable to similar recalls being conducted by other Manufacturers?

Yes. This expanded recall campaign involves the Takata PSPI-5 (driver-side) inflators.

What is the Inflator?

The inflator is a device contained within the airbag assembly. It contains solid propellant wafers that are ignited in the event airbag deployment is necessary. When ignited, the wafers combust and create an inert gas that inflates the airbag.

What other brands of airbags are installed in Mercedes-Benz vehicles?

Various suppliers are used, and the airbag modules with integral inflators are generally specific to each model or model line. Other suppliers include Autoliv and TRW.

My SRS lamp is on now; will the dealer repair my car with the same affected part?

An illuminated SRS lamp can be caused by numerous components or even low battery voltage. An authorized Mercedes-Benz dealer can offer assistance diagnosing the SRS light as well as offer assistance repairing the issue through various incentive programs outlined in our recall repair instructions. Please review Attachment A for additional information.

If a customer requests it, can the driver or passenger airbag be disabled?

No. Federal Regulations prohibit airbag disablement. Also, as a leader in the safety field, we believe that the driver and passengers are always safer with the protection of the airbag when a collision event warrants a deployment. The airbag is designed to supplement the seatbelt and other restraint components. For these reasons, we will not authorize dealers to disable airbags.

Can I get a loaner vehicle or alternate transportation until the parts are ready?

This recall was launched as a precautionary measure and there is no reason to stop driving your vehicle.

I'm willing to stay in my car, but what is Mercedes-Benz going to do for me given this inconvenience?

We will attempt to minimize any inconvenience and will inform the vehicle owners when parts are available. Please understand that this issue affects the entire automobile industry and is not simply a specific Mercedes-Benz issue.

I demand that another type of airbag brand (not Takata) is installed in my car. Will you do this?

Each Airbag needs to meet strict US crash and safety design requirements. Each Airbag design must be certified for the application. Therefore, it is not a simple change of supplier. We do not have other suppliers producing inflators to replace affected Takata-supplied PSDI-5 inflators.

Where can a customer have the recall work completed?

Upon receiving the follow-up customer letter informing them that parts are available, our customers will be asked to contact their local authorized Mercedes-Benz dealership to arrange for an appointment to complete the FREE repair.

Do I have to wait for a recall repair letter before I can have my vehicle fixed for this recall?

Yes. We are in the process of obtaining the necessary parts to launch the recall. Once they are available, you will be sent a second letter asking you to schedule an appointment with your authorized Mercedes-Benz dealer to perform the FREE repair.



Do I need my owner letter to have the remedy performed?

No, you do not need the owner letter to have this FREE recall completed.

How does a customer know whether their vehicle is affected by the recall?

Any customers who are potentially affected will be mailed an interim letter. Customers can always check if their vehicle is affected by entering their VIN into the following site: www.mbusa.com/mercedes/recall

I'm in the military overseas with vehicle. If my car is affected by this recall, how do I get it taken care of?

Overseas military personnel will receive notices like U.S. customers, and they will be similarly directed when to schedule the remedy service with their authorized Mercedes-Benz dealer.

How does Mercedes-Benz obtain my mailing address?

Mercedes-Benz utilizes the services of an industry provider who obtains mailing information for Recalls based upon each state's Department of Motor Vehicles (DMV) registration or title information for the vehicle. It is important to keep both your registration and title ownership and address information updated with your corresponding state's DMV and dealer. If you lease your vehicle, the lessor appears as the owner of your vehicle, and will receive the Recall notification. To comply with Federal Regulations, it is the responsibility of the lessor to forward a copy of the notice to the lessee within 10 days of receipt.

How will the repair be communicated to MB customers in the US?

Vehicle owners will receive a letter in the mail letting them know parts are available and to bring in their vehicle to their preferred authorized dealer of choice.

When will parts be available?

Parts are currently available for certain vehicle models 204, X204, 164, 203, 251, 207, 212, 197 and 171 in Priority Group 4, Zone A, Priority Group 5 A and Non-A and Priority Group 6 Non-A. We will provide updates as parts become available for other vehicle models.

Regarding all other future priority groups, Daimler AG, the manufacturer of Mercedes-Benz vehicles, is working with Takata and NHTSA, within the guidelines of the NHTSA Coordinated Remedy Program to secure parts for the recall repair. At this point we do not have information regarding when those parts will become available.

Are there any vehicle symptoms that would indicate I should stop driving the car or take to a dealer?

No. There is no symptom that would indicate if your vehicle has an air bag inflator that is potentially at risk of rupturing during deployment in a crash.

Do I need to drive differently until my vehicle is repaired?

No. Continue to drive with your seatbelt fastened and properly seated.

Are there concerns with other airbags in the vehicle?

No. This condition only applies to the driver and/or front passenger airbag inflator (check your VIN on www.mbusa.com/mercedes/recall). Other Takata airbags in the vehicle are not affected by this condition.

What makes Mercedes-Benz airbags safer than other affected Takata airbags?

There have been no incidences of an airbag rupture in any Mercedes-Benz vehicles.



I spend my winters in south Florida and have done so for the past 10 years, but my car is registered in a northern state. Why shouldn't my car have a higher priority?

The data collected and examined by NHTSA demonstrates that long-term exposure to combined high heat and humidity creates the risk that a Takata inflator is likely to rupture. A vehicle that "winters" in a hot and humid location is not subjected to the same sustained periods of heat and humidity as a vehicle that has been driven in these conditions year-round for a prolonged period.

What is the expected impact or risks related to this issue?

In a crash where the air bag system deploys, the air bag inflator housing may explode. In the event of an inflator explosion, metal fragments could pass through the air bag material, which may result in injury or death to vehicle occupants. To date, we are not aware of any instances of exploded inflators in Mercedes-Benz vehicles.

What types of repairs or replacements are needed?

Authorized Mercedes-Benz Dealerships will replace the affected driver-side and/or passenger-side airbag on the affected vehicles when parts become available.

How long does this replacement take?

Replacement is estimated to take up to about a half hour (driver-side), and up to three hours for the passenger-side airbag, depending on the model.

Why are other models not included?

Other models are not included because this recall pertains specifically to vehicles equipped with the Takata PSDI-5 inflators.

When did Daimler become aware of this potential issue? How long has Daimler been aware of this issue?

Daimler was informed that Takata submitted a "Defect Information Report" to NHTSA on January 25, 2016, reporting a potential safety defect on SDI and PSDI-5 airbag inflators. On May 16, 2016, Takata submitted an additional "Defect Information Report" (DIR) to NHTSA that included PSPI-2 passenger-side airbag inflators. On January 3, 2017, Takata submitted another DIR that included additional PSPI-2 passenger airbag inflators. On January 2, 2018, Takata submitted another DIR that included additional PSPI-2 passenger airbag inflators. On January 9, 2019, Takata submitted another DIR that included additional PSPI-2 passenger airbag inflators. We are not aware of any cases with the failure mode reported by Takata on SDI, PSDI-5, SPI, or PSPI-2 airbag inflators in any of our vehicles.

What costs will be incurred by the customer?

When replacement parts become available, the airbag replacement will be conducted **free of charge to customers**.

Can I continue to drive my vehicle?

Yes. Daimler is not aware of an inflator exploding in any of its vehicles associated with this recall. However, when you receive a letter asking you to have this service performed by an authorized Mercedes-Benz dealer, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Why are only certain vehicles affected within a specific production range?

The affected vehicles were identified based on the "Defect Information Report" submitted by Takata.



How does this recall differ from previous airbag recalls from other OEM's? If there isn't a difference, why is the recall only happening now?

The recalls until this point affected different Takata inflators. For more information on the Takata industry wide situation, please visit this site: www.safercar.gov/rs/takata/index.html

Are loaner cars available to owners of recalled cars who are waiting for parts?

No. Since we haven't had any instances of this occurring in our vehicles and are doing the recall in an abundance of caution, there is no reason to offer a loaner vehicle.

Why are other Mercedes-Benz models not included?

Only vehicles equipped with the Takata PSPI-5 inflator are included.

Have there been any reported injuries from faulty airbags in Mercedes-Benz vehicles?

We are not aware of any incidences with the affected inflators in Mercedes-Benz vehicles.

Can you guarantee me the airbag will not deploy inadvertently?

The issue with the recalled Takata PSDI-5 inflators does not result in inadvertent airbag deployments. Rather, the issue concerns the potential for a rupture during deployment. Visit your authorized Mercedes-Benz dealer if your vehicle's SRS light is illuminated. Please remember too that a properly functioning airbag system is designed to supplement, not replace, the seatbelt in protecting occupants in a crash.

What injuries can I expect if the airbag deploys?

For the affected Takata PSDI-5 inflators only, in a crash in which an air bag deployment is necessary, the air bag inflator housing may explode and result in metal fragments passing through the air bag material, which may result in injury or death to vehicle occupants. To date, we are not aware of any instances of ruptured inflators in Mercedes-Benz vehicles.





Campaign No. 2019060004, June 2019

Revision C, September 2019
Additional model 212 vehicles

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 164, 251, 212**
Model Years 2010 - 2012
Replace Driver-Side Airbag

Based on the defect decision of TK Holdings, Inc. ("Takata"), in certain front driver-side airbags produced by Takata used in certain Model Year 2010-2012 Mercedes-Benz vehicles, under specific circumstances, the front driver-side airbag inflator housing may explode during deployment due to excessive internal pressure. This condition is more likely to occur if the vehicle has been exposed to high levels of absolute humidity for extended periods of time. A front driver-side inflator explosion during deployment could result in metal fragments striking the passenger or other occupants, possibly causing serious injury or death. To remedy this concern, an authorized Mercedes-Benz Dealer will replace the front driver-side airbag on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.
- **For more instruction on the SRS light – please see attachment A**

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **63,725** vehicles are involved.

Order No. P-RC-2019060004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure



WARNING!

There is a risk of injury or death when performing testing or repair work on vehicles and when handling vehicle components. Be sure to read and observe all relevant safety instructions in WIS. This procedure must only be performed by trained personnel using proper tools and equipment.



Note

Due to the age of the vehicles, parts are more susceptible to damage during disassembly/reassembly. Extra attention will be needed not to damage any parts when performing the repair.

Also document any preexisting damage in the area where work will be performed on the work order.



Note: View driver's airbag replacement video prior to performing this procedure:

- **Location:** The Learning Link.
- **Course Code:** X0069E-US.MTA (AKUBIS®: Driver's Airbag Replacement).
- Video is for reference purposes, be sure to follow work sequence and instructions in this Procedure.

1.  Load the **Mercedes-Benz PartScan** App. on Apple® iPhone® or Android® smart phone.

**Note:**

- For Apple® iPhone® Users: The *MB PartScan* App is designed for generations of iPhone 5s and newer. However, for optimal experience and performance, we advise that an iPhone 6 and newer be used for scanning with the *MB PartScan* App.”
- Download app from App® store for iPhone® or Play Store® for Android® (same as any other app download) then scan the QR code below to continue download (follow on-screen instructions).
- To install and transmit the data a Wi-Fi connection is required.
- After downloading the app, a one-time security authentication is required by means of encrypted QR code. Verification can be performed by scanning the QR code below, before using the application.
- Ensure that only authorized personnel access to the QR Code the workshop receives.
- The following e-mail address is provided in the event UHD App support is required for the **Mercedes-Benz PartScan** App process: Mbdiagnosis@mbusa.com



2.  Start engine and check whether Supplemental Restraint System (SRS) indicator lamp (**Figure 1**) goes out after a few seconds.



Figure 1

i **Note:** Prior to replacing airbag, please check for SRS errors or messages in the instrument cluster:

- If an SRS error message is pending before start of work, it **must be documented and accounted for through the details outlined in Attachment A, page 9. Perform the recall repair accordingly.**

3. Disconnect ground line from on-board electrical system battery.
4. Remove airbag unit from steering wheel.

i For basic data for model 164, see **AR91.60-P-0660GZ0**

i For basic data for model 251, see **AR91.60-P-0660RT**

i For basic data for model 212, see **AR91.60-P-0660EW**

5. Scan Vehicle's VIN at left B-pillar using iPhone® or Android® smart phone.

i **Note:**

- Ensure that smart phone is held parallel to barcode label (**Figure 2**) when scanning VIN bar code.
- In the event the VIN barcode cannot be scanned when pressing the “Scan-Barcode” button or the vehicle does not have a VIN bar code; scan using the “Text recognition button and letter/number combination of the VIN (**Figure 1**).
- The VIN can also be entered manually if required.
- After scanning, compare the vehicle identification number that has been read off in the app and manually correct any scanning errors.
- All required data can also be entered manually if required.

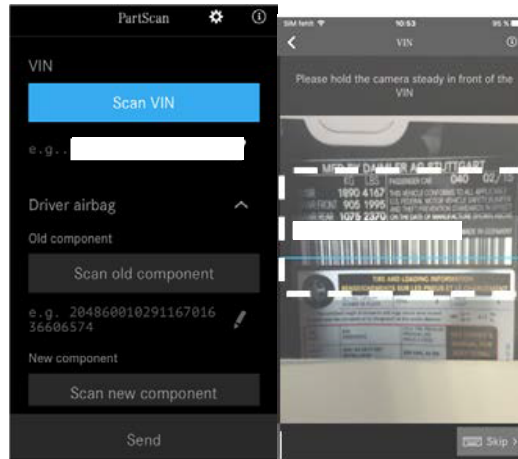


Figure 2

6. Scan the barcode of the removed driver airbag module using the "Scan old component" button (**Figure 3**).

- i** Please ensure that the lower barcode (**A, figure 4**) is scanned.
- i** All required data can also be entered manually if required.
- i** This step can be omitted ONLY if bar code is incomplete, illegible, or missing.

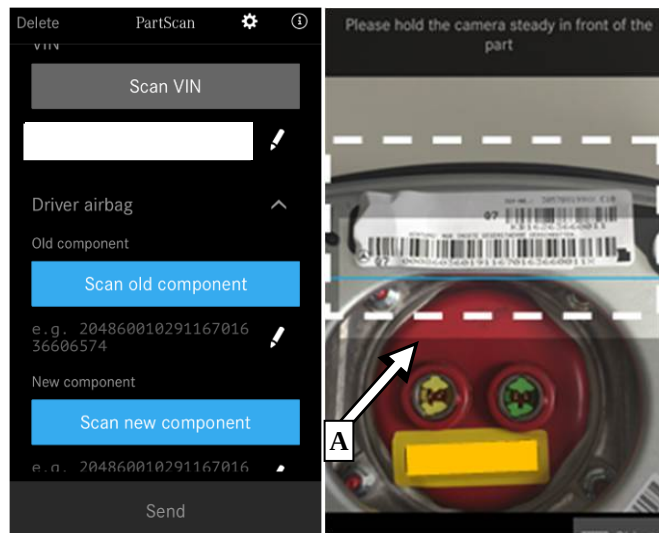


Figure 1

Figure 2

7. Scan bar code from "new" airbag immediately after packaging "old" airbag

- i** Please ensure that the lower barcode (**A, figure 5**) is scanned.
- i** All required data can also be entered manually if required.

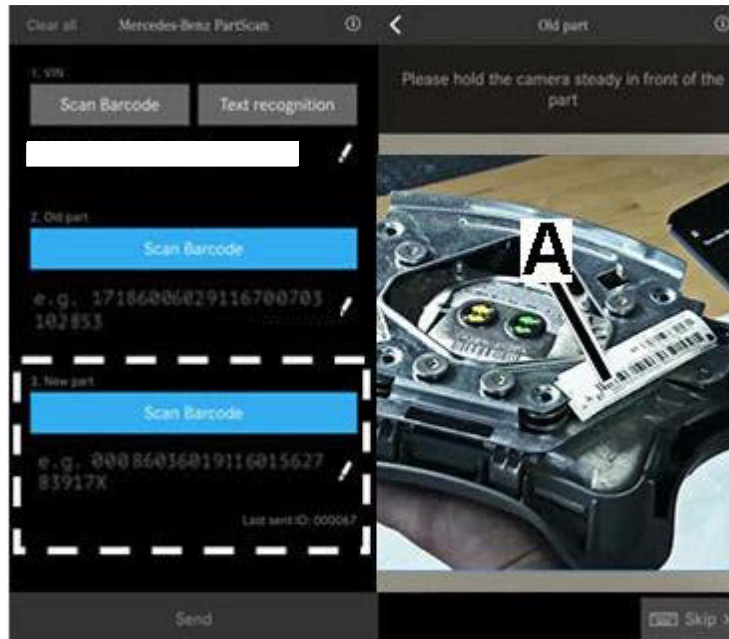


Figure 3

8. Create a scan ID via the "Send" button (figure 6).

i The generated scan ID (figure 7) must be recorded in writing on the work order.

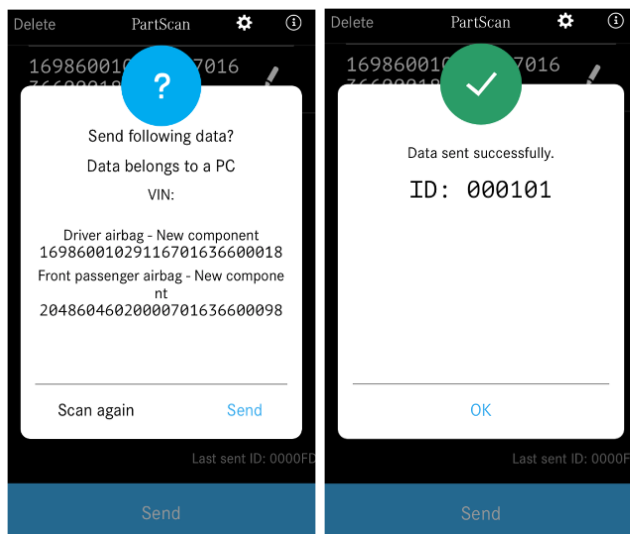


Figure 6

Figure 7

i For order invoicing, it is **mandatory** to enter the "ID" in the comment field of the EVA/VEGA application!
ID: _ _ _ _ _

9. Install airbag unit in steering wheel.

Nm For type **164 and 251** airbag screw on steering wheel **8 Nm**.

Nm For type **212** airbag screw on steering wheel **7 Nm**.

i In contrast to the work instructions in WIS, it **not** necessary to check the supplemental restraint system using XENTRY/DAS following driver airbag replacement.

i For basic data for model 164, see **AR91.60-P-0660GZ**

i For basic data for model 251, see **AR91.60-P-0660RT**

i For basic data for model 251, see **AR91.60-P-0660RT**

10. Connect ground line to on-board electrical system battery.

- Ensure that clock is re-set and that power windows and seats are normalized (if required) as described in WIS instructions (on previous page) **after** battery is reconnected.

i In contrast to the work instructions in WIS, it **not** necessary to check the supplemental restraint system using XENTRY/DAS following driver airbag replacement.

11. Start engine and check whether Supplemental Restraint System (SRS) indicator lamp (Figure 8/9) goes out after a few seconds.

i The SRS check after airbag replacement is thus completely guaranteed!

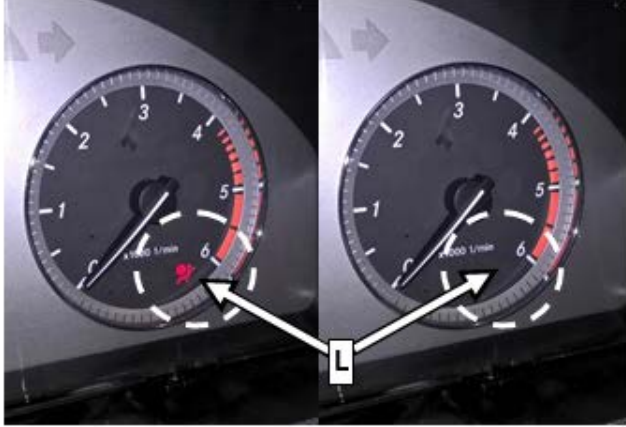


Figure 8

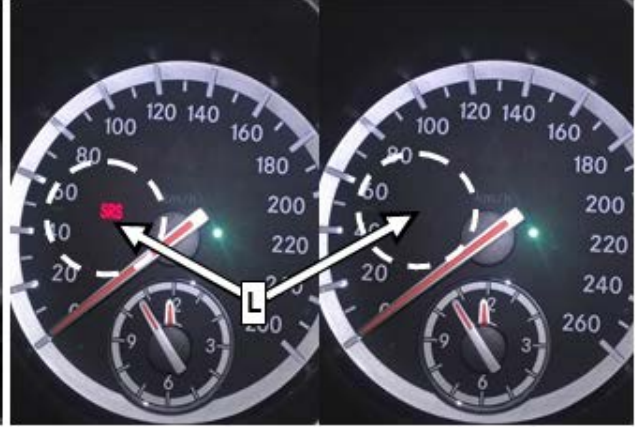


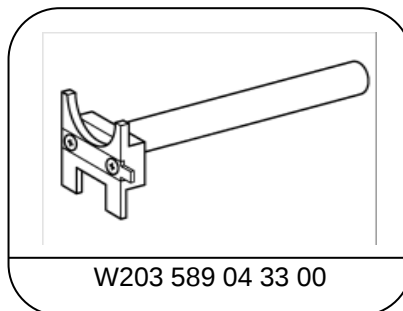
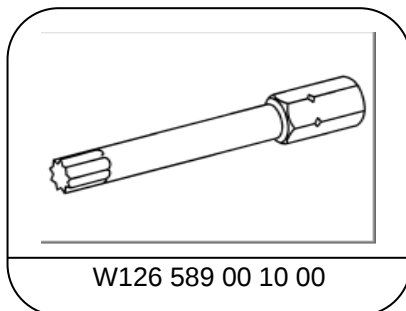
Figure 9

i Note:

- Requested parts must be returned to the designated QEC test center in accordance with the warranty parts return requirements section found in the policy and procedures manual.
- All part numbers must be verified by VIN in EPC.

Special Tools

Quantity	Designation	Part no.
1	Screwdriver bit	W 126 589 00 10 00
1	Disassembly lever	W 203 589 04 33 00



Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
As required	Driver airbag Model 164, 251 (java dark)	A 000 860 52 02 05 1460	100%
As required	Driver airbag Model 164, 251 (dark alpaca gray)	A 000 860 52 02 05 7379	100%
As required	Driver airbag Model 164, 251 (matte black)	A 000 860 52 02 05 9116	100%
As required	Driver airbag Model 251 (dark basalt gray)	A 000 860 53 02 05 7249	100%
As required	Driver airbag Model 251 (mocca brown)	A 000 860 53 02 05 8490	100%
As required	Driver airbag Model 251 (matte black)	A 000 860 53 02 05 9116	100%
As required	Driver airbag Model 212 (matte black)	A 000 860 59 02 05 9116	100%

Determine color code via XPPI**Warranty Information****Operation:** Replace driver airbag (02-1121)

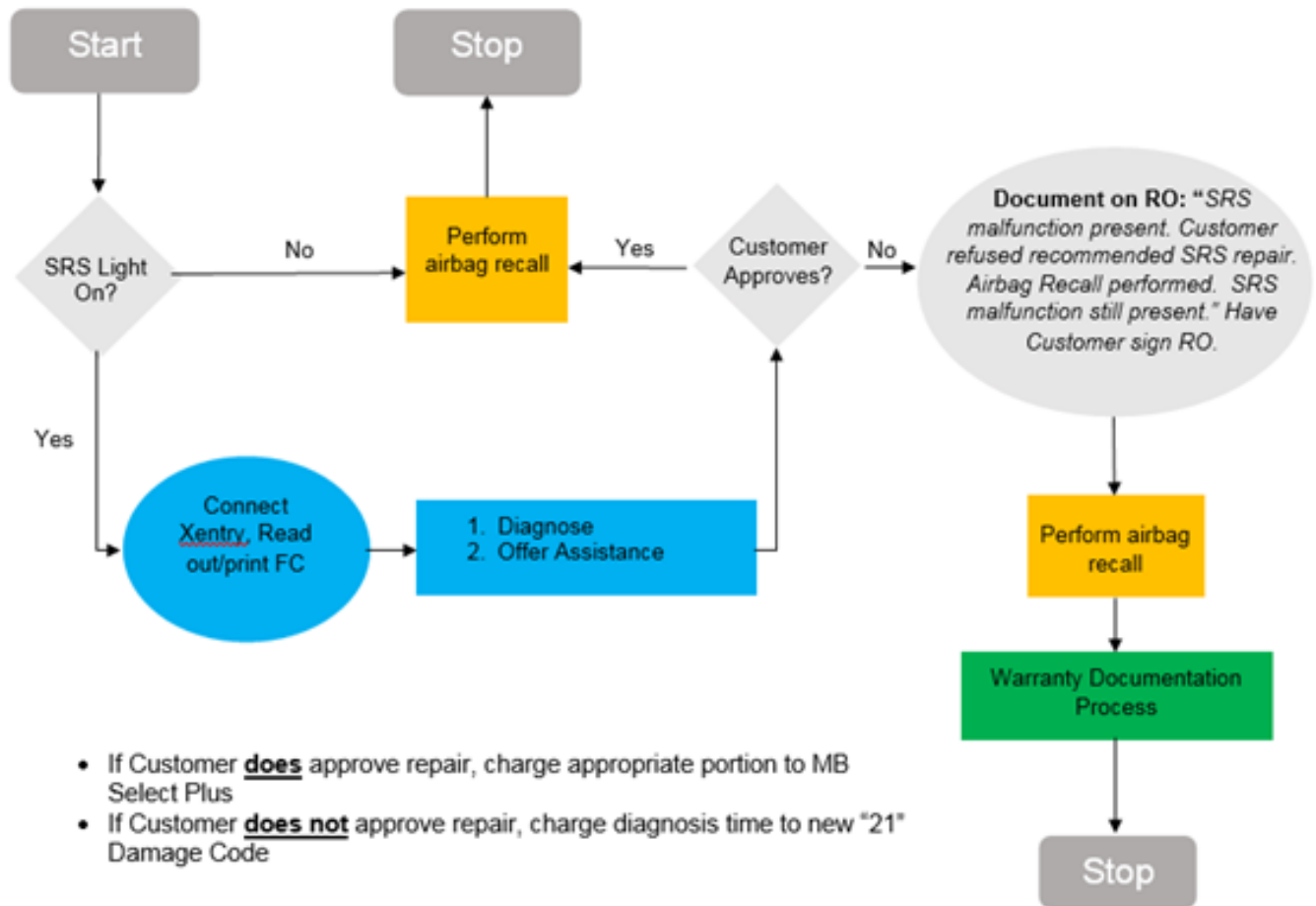
Damage Code	Operation Number	Labor Time (hrs.)
91 940 05	02-1121	0.3

*Includes: Disconnect/connect ground line of on-board electrical system battery.

**Note**

Operation Number labor times are subject to change.

Attachment A - SRS Light Diagnosis/Repair Process - Takata Airbag Recall Only



Legend	
Claim against MB-Select Plus	
Claim against Recall	
Claim against new "21" damage code	

Warranty Documentation Process
1. Claim against new "21" damage code a) 21664 00 Takata Diagnosis – No Repair
2. Up to 2 hours diagnostic time permitted
3. Ensure diagnostic time is properly punched on RO
4. Ensure RO is documented properly
5. Attach RO to warranty claim



Mercedes-Benz



Hazardous Materials Shipping Instructions - GROUND

Part Name: Airbag Part Numbers:	Hazardous Properties: Contains initiating component which deploys (inflates) airbag.
--	--

STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE							
PIECES	IN	HM	DESCRIPTION	WEIGHT	RATE	CHARGES	CLASS
1 box		X	UN3268, Safety devices, 9	Write gross weight of box here			
This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.							
SHIPPER HazMat Employee Signs				CARRIER Name of Carrier			
EMERGENCY CONTACT: CHEMTREC 1-800-424-9300							

Steps to Return an Airbag:

REQUIRED PACKAGING:

- Carefully open received box and remove new airbag. Keep box intact & save all contents!
- Place used airbag into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive tape 50 mm wide to secure the box closed. Do not obscure labels or text on the box with the tape.
- Ensure that the 4G fiberboard box is not ripped or damaged.

REQUIRED LABELS:

- A Class 9 Miscellaneous label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

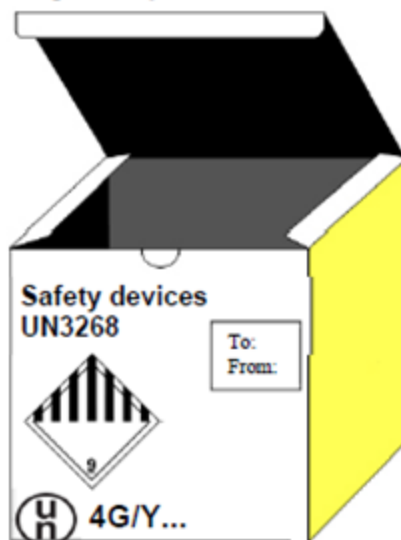
- The following words ("marking") must also be clearly visible on the same side of the box as the Class 9 label:
Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

DOCUMENTATION:

- Include a HAZMAT bill of lading (see above example) with the package. For returns via DDS or FedEx Ground, the system will generate the Hazmat bill of lading.

COMMENTS:

- Note:** The Packing Group and the EX# are no longer required to be printed on the HAZMAT bill of lading.
- Package example:**



Questions? Contact MBUSA Corporate EH&S at (630) 462-3440 or (770) 705-2578

12/5/2016



Mercedes-Benz



Hazardous Materials Shipping Instructions for shipments using an Overpack - GROUND

Part Name: Airbag Part Numbers:	Hazardous Properties: Contains initiating component which deploys (inflates) airbags.
------------------------------------	--

STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE							
PIECE	IN	HM	DESCRIPTION	WEIGHT	RATE	CHARGES	CLASS
1 box		X	UN3268, Safety devices, 9 OVERPACK USED	Write gross weight of box here			

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

SHIPPER HazMat Employee Signs	CARRIER Name of Carrier
EMERGENCY CONTACT: CHEMTREC 1-800-424-9300	

Steps to Return Multiple Airbags in 1 Box:

REQUIRED PACKAGING:

- Carefully open received UN spec box and remove new airbag. Keep the box intact & save all contents!
- Place used airbag back into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive packaging tape 50 mm wide to secure box closed. Do not obscure labels or text on box with tape.

REQUIRED LABELS:

- A Class 9 Miscellaneous label must be clearly visible on one side of the box.

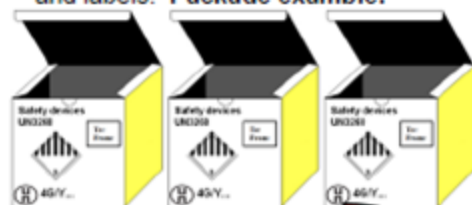
REQUIRED PACKAGE MARKINGS:

- The following words ("markings") must also be clearly visible on the same side of the box as the label:
Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

OVERPACKS (more than 1 airbag sent as 1 shipment):

- Package each airbag in a separate UN spec box prepared with the labels/markings described above.
- Place each individual airbag box inside a larger non-UN spec box to keep the shipment together.
- This larger box is called an "OVERPACK."

- The OVERPACK must have the identical markings and label as the boxes contained inside.
- The OVERPACK must have the "OVERPACK" statement on the same face as the hazard markings and labels. Package example:



Questions? Contact MBUSA Corporate EH&S at (630) 462-3440 or (770) 705-2578

12/5/2016