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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification 2018120012 Takata – Priority Group 5 Phase 2 All Zones Replace Driver-side Airbags – Certain MY11 W212 (E-Class Sedan), MY10 W/X164(ML-Class, GL-Class) and W251 (R-Class) vehicles	DATE: December 14, 2018

IMPORTANT TAKATA RECALL INFORMATION

This Recall Campaign is being launched today to replace the driver-side airbag on approximately 24,602 affected subject vehicles which will be flagged in VMI.

Parts:

- Are now available and must be ordered on a VIN basis.
- Replacement rate is 100%.
- Vehicles still flagged with “Pending” are not yet included in this wave of the recall launch.

Owner Notifications: Customer letters will be sent out on approximately **December 21, 2018**.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Recall information for customers:

- Mercedes-Benz specific recall-related information: www.mbusa.com/mercedes/recall
- Mercedes-Benz Customer Assistance Center: **1-877-496-3691**
- Industry-wide Takata information: www.nhtsa.gov/recall-spotlight/takata-air-bags

Work Instructions: Work Instructions will be posted to STAR TekInfo on December 14th, 2018.





RECALL CAMPAIGN LAUNCH

December 14, 2018

Campaign No. :	Campaign Desc. :	Takata Recall – Priority Group 5 Driver-side Airbag
2018120012	18P9193103	
This Recall Campaign is being launched to replace the driver-side airbag on approximately 24,602 affected MY10 ML-Class (164), GL-Class (X164), R-Class (251), and MY11 E-Class (212) vehicles in zone A (or ever registered in Zone A) that are flagged “OPEN” in VMI as of December 14, 2018. Only the driver-side airbag is affected on the flagged models. A prior interim letter was mailed in April 2016.		
Background		
Issue	Based on the defect decision of TK Holdings, Inc. (“Takata”), in certain front driver-side airbags produced by Takata used in certain Model Year 2010-2011 Mercedes-Benz vehicles, under specific circumstances, the front driver-side airbag inflator housing may explode during deployment due to excessive internal pressure. This condition is more likely to occur if the vehicle has been exposed to high levels of absolute humidity for extended periods of time. A front driver-side inflator explosion during deployment could result in metal fragments striking the driver or other occupants, possibly causing serious injury or death. To remedy this concern, an authorized Mercedes-Benz Dealer will replace the front driver-side airbag on the affected vehicles.	
Parts	Dealer must place VIN-Specific orders based on the process outlined in the November 9 th NCU from Supply Chain Management. Airbags will <u>not</u> be allocated to dealers.	
What We’re Doing	An authorized Mercedes-Benz dealer will replace the driver-side airbag module. The steering wheel will not be replaced.	
Vehicles Affected		
Vehicle Model Year(s)	Model Years 2010 - 2011	
Vehicle Model(s)	GL-Class(164), R-Class (251), ML-Class (164), E-Class (212)	
Vehicle Populations		
Total Recall Population	24,602	
Dealer Notification (NCU)		
Documentation pertaining to this recall will be received by dealers on:	Friday, December 14, 2018	
Next Steps/Notes		
AOMS/SOMS	This recall may initiate questions from customers and the Media. Please ensure your dealers have read and understand this notice.	
NOTES	- Follow <u>ALL</u> steps of the work Instructions, and ensure Dealer Technicians view the AKUBIS videos. - Payment of claim will be tied to technician viewing video for this recall. Follow suggested guidance and best practices regarding customer contact and preparing your workshop for the campaign. - Any vehicles flagged with “<u>Pending</u>” are <u>NOT</u> yet included in this wave of the recall. Utilize MBSelect Plus when appropriate – see NCU posted February 16, 2018 - Recall information for customers: Mercedes-Benz specific recall-related information: www.mbusa.com/mercedes/recall Mercedes-Benz Customer Assistance Center: 877-496-3691 Industry-wide Takata information: www.nhtsa.gov/recall-spotlight/takata-air-bags	
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-877-496-3691.		



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General Information – INTERNAL USE ONLY. DO NOT DISTRIBUTE

- Ensure that every dealership associate is aware of the Takata recall, and that customer-facing associates provide transparent information to customers.
- Refer to VMI in NetStar to determine which units in your inventory are affected by this safety recall. All vehicles with affected driver-side airbags are flagged, with a status of “Open” if parts are available.
- Run a VMI check on all vehicles brought into your Service department to determine if they are affected by any recall.
- Always act with the principles of Customer Experience in mind.
- We have updated the www.mbusa.com/recall website to provide airbag part availability based on current registered State, Model Year, and Model. This will allow customers and dealers to look up general airbag replacement part availability independent of VIN. The output table below on the right will display which airbags are affected, and when the replacement airbag(s) will be available. Visit the website and select the respective information from the dropdown tables to see the airbag availability date. (See Part Availability Tool pictures below)

Takata Replacement Airbag Availability

Please search for your vehicle using the options below. Only Takata-affected vehicles are listed. To check other recall information, please use the VIN Lookup Tool above.

Registration*:

Note: If you cannot find your Make/Model/Model Year, your model is not involved in the Takata Recall.

Model Year:

Model:

[Check Recall Status](#)

*Please note that vehicles included in this recall have been organized into priority groups according to the state in which the vehicle is registered. A change in state registration may affect the vehicle's inclusion in a priority group.

Airbag Availability for: 2012 GLK-Class, FL

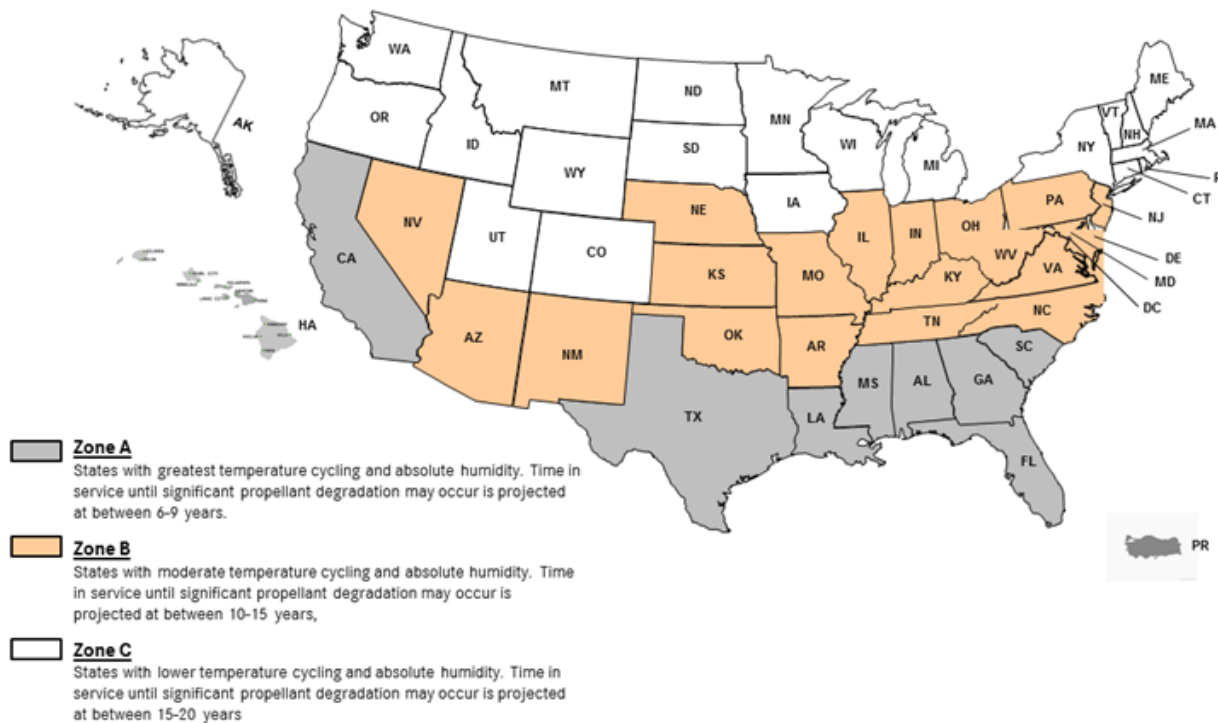
Affected Airbag Position	Estimated Part Availability Date
Driver's Side	June 2018
Passenger's Side	June 2018

You will be notified when parts are available at an authorized Mercedes-Benz dealership for your vehicle. If parts are available, please use the dealer locator tool below and schedule and appointment for your **FREE** repair.



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FAQ's – INTERNAL USE ONLY. DO NOT DISTRIBUTE

Is this recall comparable to similar recalls being conducted by other Manufacturers?

Yes. This expanded recall campaign involves the Takata PSPI-5 (driver-side), PSPI-2 or SPI (passenger-side) inflators.

What is the Inflator?

The inflator is a device contained within the airbag assembly. It contains solid propellant wafers that are ignited in the event airbag deployment is necessary. When ignited, the wafers combust and create an inert gas that inflates the airbag.

What other brands of airbags are installed in Mercedes-Benz vehicles?

Various suppliers are used, and the driver-side airbag modules with integral inflators are generally specific to each model or model line. Other suppliers include Autoliv and TRW.

My SRS lamp is on now; will the dealer repair my car with the same affected part?

An illuminated SRS lamp can be caused by numerous components or even low battery voltage. An authorized Mercedes-Benz dealer is best suited to diagnose and repair your vehicle as soon as possible if the SRS light is illuminated.

If a customer requests it, can the driver or passenger airbag be disabled?

No. Federal Regulations prohibit airbag disablement. Also, as a leader in the safety field, we believe that the driver and passengers are always safer with the protection of the airbag when a collision event warrants a deployment. The airbag



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is designed to supplement the seatbelt and other restraint components. For these reasons, we will not authorize dealers to disable airbags.

Can I get a loaner vehicle or alternate transportation until the parts are ready?

This recall was launched as a precautionary measure and there is no reason to stop driving your vehicle.

I'm willing to stay in my car, but what is Mercedes-Benz going to do for me given this inconvenience?

We will attempt to minimize any inconvenience and will inform the vehicle owners when parts are available. Please understand that this issue affects the entire automobile industry and is not simply a specific Mercedes-Benz issue.

I demand that another type of airbag brand (not Takata) is installed in my car. Will you do this?

Each Airbag needs to meet strict US crash and safety design requirements. Each Airbag design must be certified for the application. Therefore, it is not a simple change of supplier. We do not have other suppliers producing inflators to replace affected Takata-supplied PSDI-5, PSPI-2 and SDI inflators.

Where can a customer have the recall work completed?

Upon receiving the follow-up customer letter informing them that parts are available, our customers will be asked to contact their local authorized Mercedes-Benz dealership to arrange for an appointment to complete the repair.

Do I have to wait for a recall repair letter before I can have my vehicle fixed for this recall?

Yes. We are in the process of obtaining the necessary parts to launch the recall. Once they are available, you will be sent a second letter asking you to schedule an appointment with your authorized Mercedes-Benz dealer to perform the repair.

Do I need my owner letter to have the remedy performed?

No, you do not need the owner letter to have this recall completed.

How does a customer know whether their vehicle is affected by the recall?

Any customers who are potentially affected will be mailed an interim letter. Customers can always check if their vehicle is affected by entering their VIN into the following site: <http://www.mbusa.com/mercedes/recall>

I'm in the military overseas with vehicle. If my car is affected by this recall, how do I get it taken care of?

Overseas military personnel will receive notices like U.S. customers, and they will be similarly directed when to schedule the remedy service with their authorized Mercedes-Benz dealer.

How does Mercedes-Benz obtain my mailing address?

Mercedes-Benz utilizes the services of an industry provider who obtains mailing information for Recalls based upon each state's Department of Motor Vehicles (DMV) registration or title information for the vehicle. It is important to keep both your registration and title ownership and address information updated with your corresponding state's DMV and dealer. If you lease your vehicle, the lessor appears as the owner of your vehicle, and will receive the Recall notification. To comply with Federal Regulations, it is the responsibility of the lessor to forward a copy of the notice to the lessee within 10 days of receipt.

How will the repair be communicated to MB customers in the US?

Vehicle owners will receive a letter in the mail letting them know parts are available and to bring in their vehicle to their preferred authorized dealer of choice.

When will parts be available?



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Parts are currently available for certain vehicle models 204, X204, 164, 203, 251, 207, 212 and 171 in Priority Group 4, Zone A and Priority Group 5 A and Non-A. We will provide updates as parts become available for other vehicle models.

Regarding all other future priority groups, Daimler AG, the manufacturer of Mercedes-Benz vehicles, is working with Takata and NHTSA, within the guidelines of the NHTSA Coordinated Remedy Program to secure parts for the recall repair. At this point we do not have information regarding when those parts will become available.

Are there any vehicle symptoms that would indicate I should stop driving the car or take to a dealer?

No. There is no symptom that would indicate if your vehicle has an air bag inflator that is potentially at risk of rupturing during deployment in a crash.

Do I need to drive differently until my vehicle is repaired?

No. Continue to drive with your seatbelt fastened and properly seated.

Are there concerns with other airbags in the vehicle?

No. This condition only applies to the driver and/or front passenger airbag inflator (check your VIN on www.mbusa.com/mercedes/recall). Other Takata airbags in the vehicle are not affected by this condition.

What makes Mercedes-Benz airbags safer than other affected Takata airbags?

There have been no incidences of an airbag rupture in any Mercedes-Benz vehicles.

I spend my winters in south Florida and have done so for the past 10 years, but my car is registered in a northern state. Why shouldn't my car have a higher priority?

The data collected and examined by NHTSA demonstrates that long-term exposure to combined high heat and humidity creates the risk that a Takata inflator is likely to rupture. A vehicle that "winters" in a hot and humid location is not subjected to the same sustained periods of heat and humidity as a vehicle that has been driven in these conditions year-round for a prolonged period.

What is the expected impact or risks related to this issue?

In a crash where the air bag system deploys, the air bag inflator housing may rupture. In the event of an inflator rupture, metal fragments could pass through the air bag material, which may result in injury or death to vehicle occupants. To date, we are not aware of any instances of ruptured inflators in Mercedes-Benz vehicles.

What types of repairs or replacements are needed?

Authorized Mercedes-Benz Dealerships will replace the affected driver-side and/or passenger-side airbag on the affected vehicles when parts become available.

How long does this replacement take?

Replacement is estimated to take up to about an hour (driver-side), and up to three hours for the passenger-side airbag, depending on the model.

Why are other models not included?



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Other models are not included because this recall pertains specifically to vehicles equipped with the Takata PSDI-5 or and PSPI-2 inflators.

When did Daimler become aware of this potential issue? How long has Daimler been aware of this issue?

Daimler was informed that Takata submitted a “Defect Information Report” to NHTSA on January 25, 2016, reporting a potential safety defect on SDI and PSDI-5 airbag inflators. On May 16, 2016, Takata submitted an additional “Defect Information Report” (DIR) to NHTSA that included PSPI-2 passenger-side airbag inflators. On January 3, 2017, Takata submitted another DIR that included additional PSPI-2 passenger airbag inflators. On January 2, 2018, Takata submitted another DIR that included additional PSPI-2 passenger airbag inflators. We are not aware of any cases with the failure mode reported by Takata on SDI, PSDI-5, SPI, or PSPI-2 airbag inflators in any of our vehicles.

What costs will be incurred by the customer?

When replacement parts become available, the airbag replacement will be conducted free of charge to customers.

Can I continue to drive my vehicle?

Yes. Daimler is not aware of a ruptured inflator in any of its vehicles associated with this recall. However, when you receive a letter asking you to have this service performed by an authorized Mercedes-Benz dealer, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Why are only certain vehicles affected within a specific production range?

The affected vehicles were identified based on the “Defect Information Report” submitted by Takata.

How does this recall differ from previous airbag recalls from other OEM’s? If there isn’t a difference, why is the recall only happening now?

The recalls until this point affected different Takata inflators. For more information on the Takata industry wide situation, please visit this site: <http://www.safercar.gov/rs/takata/index.html>

Are loaner cars available to owners of recalled cars who are waiting for parts?

No. Since we haven’t had any instances of this occurring in our vehicles and are doing the recall in an abundance of caution, there is no reason to offer a loaner vehicle.

What specific models are impacted for the passenger-side airbag?

Within this launch of Priority Group 4, there are no vehicles with affected passenger side airbags. Future models/recalls may contain passenger side airbags.

Which Models and MY’s are affected in this Priority Group 5 Driver-side airbag recall in Zone A (or ever registered in Zone A)?

See vehicle chart below. However, please remember to **always check VMI!**

Model	Year(s)
E350	2011
E550	2011



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E63 AMG	2011
GL320	2010
GL450	2010
GL550	2010
ML320	2010
ML350	2010
ML550	2010
ML63 AMG	2010
R320	2010
R350	2010

Why are other Mercedes-Benz models not included?

Only vehicles equipped with the Takata PSPI-5 inflator are included.

Have there been any reported injuries from faulty airbags in Mercedes-Benz vehicles?

We are not aware of any incidences with the affected inflators in Mercedes-Benz or Freightliner vehicles.

Can you guarantee me the airbag will not deploy inadvertently?

The issue with the recalled Takata PSDI-5, or PSPI-2 inflators does not result in inadvertent airbag deployments. Rather, the issue concerns the potential for a rupture during deployment. Visit your authorized Mercedes-Benz dealer if your vehicle's SRS light is illuminated. Please remember too that a properly functioning airbag system is designed to supplement, not replace, the seatbelt in protecting occupants in a crash.

What injuries can I expect if the airbag deploys?

For the affected Takata PSDI-5 and PSPI-2 inflators only, in a crash in which an air bag deployment is necessary, the air bag inflator housing may explode and result in metal fragments passing through the air bag material, which may result in injury or death to vehicle occupants. To date, we are not aware of any instances of ruptured inflators in Mercedes-Benz vehicles.



Campaign No. 2018120012, December 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 164, 251 and 212**
Model Years 2010 - 2011
Replace Driver-Side Airbag

Based on the defect decision of TK Holdings, Inc. ("Takata"), in certain front driver-side airbags produced by Takata used in certain Model Year 2010-2011 Mercedes-Benz vehicles, under specific circumstances, the front driver-side airbag inflator housing may explode during deployment due to excessive internal pressure. This condition is more likely to occur if the vehicle has been exposed to high levels of absolute humidity for extended periods of time. A front driver-side inflator explosion during deployment could result in metal fragments striking the passenger or other occupants, possibly causing serious injury or death. To remedy this concern, an authorized Mercedes-Benz Dealer will replace the front driver-side airbag on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 24,602 vehicles are involved.

Order No. P-RC-2018120012

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure



WARNING!

There is a risk of injury or death when performing testing or repair work on vehicles and when handling vehicle components. Be sure to read and observe all relevant safety instructions in WIS. This procedure must only be performed by trained personnel using proper tools and equipment.



Note

Due to the age of the vehicles, parts are more susceptible to damage during disassembly/reassembly. Extra Attention will be needed not to damage any parts when performing the repair.

Also document any preexisting damage in the area where work will be performed on the work order.



Note: View driver's airbag replacement video prior to performing this procedure:

- **Location:** The Learning Link.
- **Course Code:** X0069E-US.MTA (AKUBIS®: Driver's Airbag Replacement).
- Video is for reference purposes, be sure to follow work sequence and instructions in this Procedure.

1.  Load the **Mercedes-Benz PartScan** App. on Apple® iPhone® or Android® smart phone.

 Note:

- For Apple® iPhone® Users: The *MB PartScan* App is designed for generations of iPhone 5s and newer. However, for optimal experience and performance, we advise that an iPhone 6 and newer be used for scanning with the *MB PartScan* App.”
- Download app from App® store for iPhone® or Play Store® for Android® (same as any other app download) then scan the QR code below to continue download (follow on-screen instructions).
- To install and transmit the data a Wi-Fi connection is required.
- After downloading the app, a one-time security authentication is required by means of encrypted QR code. Verification can be performed by scanning the QR code below, before using the application.
- Ensure that only authorized personnel access to the QR Code the workshop receives.
- The following e-mail address is provided in the event UHD App support is required for the **Mercedes-Benz PartScan** App process: Mbdiagnosis@mbusa.com



2.  Start engine and check whether Supplemental Restraint System (SRS) indicator lamp (**Figure 2**) goes out after a few seconds.



Figure 1

i **Note:** Prior to replacing airbag, it must be ensured that:

- No errors are active in the SRS system (as described in this step).
- No SRS error messages are active in the instrument cluster (as described in this step).
- If an SRS error message is pending before start of work, **it must be corrected**. Fault corrections (repairs) are not claimable under this campaign.

Figure 2

3. Disconnect ground line from on-board electrical system battery.
4. Remove airbag unit from steering wheel.

i For basic data for model 164, see **AR91.60-P-0660GZ0**

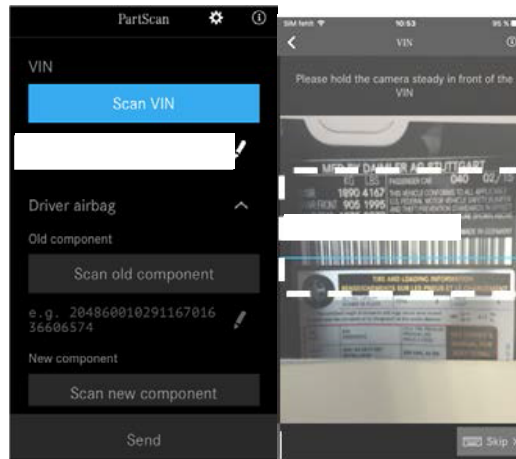
i For basic data for model 251, see **AR91.60-P-0660RT**

i For basic data for model 212, see **AR91.60-P-0660EW**

5. Scan Vehicle's VIN at left B-pillar using iPhone® or Android® smart phone.

i **Note:**

- Ensure that smart phone is held parallel to barcode label (**Figure 1**) when scanning VIN bar code.
- In the event the VIN barcode cannot be scanned when pressing the "Scan-Barcode" button or the vehicle does not have a VIN bar code; scan using the "Text recognition" button and letter/number combination of the VIN (**Figure 1**).
- The VIN can also be entered manually if required.
- After scanning, compare the vehicle identification number that has been read off in the app and manually correct any scanning errors.
- All required data can also be entered manually if required.



6. Scan the barcode of the removed driver airbag module using the "Scan old component" button (**Figure 3**).

- i** Please ensure that the lower barcode (**A, figure 4**) is scanned.
- i** All required data can also be entered manually if required.
- i** This step can be omitted ONLY if bar code is incomplete, illegible, or missing.

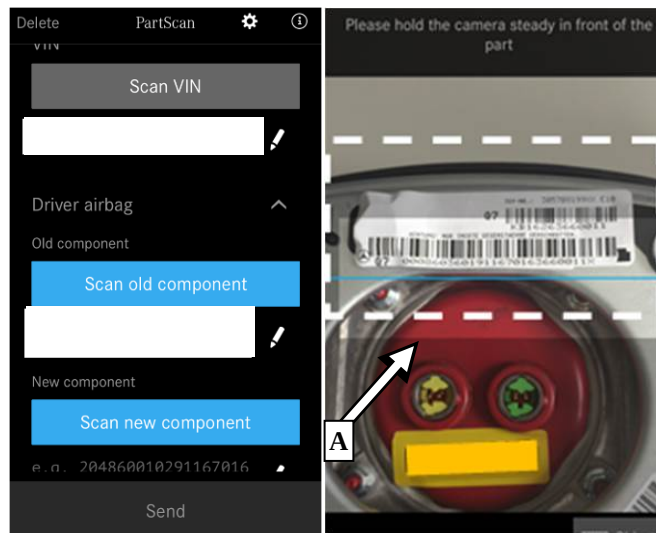


Figure 3

Figure 4

7. Scan bar code from "new" airbag immediately after packaging "old" airbag

- i** Please ensure that the lower barcode (**A, figure 5**) is scanned.
- i** All required data can also be entered manually if required.

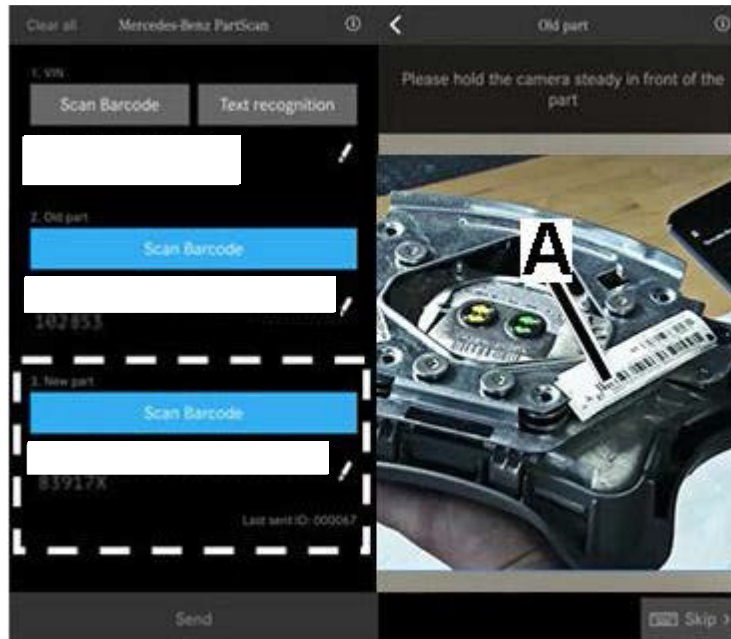


Figure 5

8. Create a scan ID via the "Send" button (figure 6).

i The generated scan ID (figure 7) must be recorded in writing on the work order.

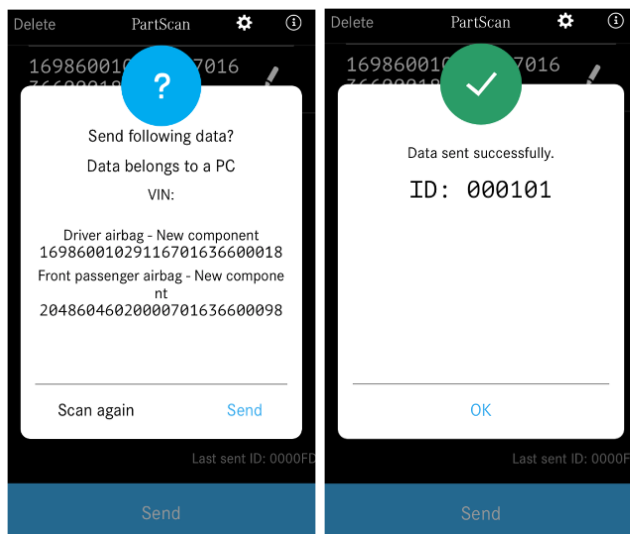


Figure 6

Figure 7

i For order invoicing, it is **mandatory** to enter the "ID" in the comment field of the EVA/VEGA application!
ID: _ _ _ _ _

9. Install airbag unit in steering wheel.

Nm For type **164** and **251** airbag screw on steering wheel **8 Nm**.

Nm For type **212** airbag screw on steering wheel **7 Nm**.

i In contrast to the work instructions in WIS, it **not** necessary to check the supplemental restraint system using XENTRY/DAS following driver airbag replacement.

i For basic data for model 212, see **AR91.60-P-0660EW**

i For basic data for model 164, see **AR91.60-P-0660GZ**

i For basic data for model 251, see **AR91.60-P-0660RT**

10. Connect ground line to on-board electrical system battery.

- Ensure that clock is re-set and that power windows and seats are normalized (if required) as described in WIS instructions (on previous page) **after** battery is reconnected.

i In contrast to the work instructions in WIS, it **not** necessary to check the supplemental restraint system using XENTRY/DAS following driver airbag replacement.

11. Start engine and check whether Supplemental Restraint System (SRS) indicator lamp (Figure 8/9) goes out after a few seconds.

i The SRS check after airbag replacement is thus completely guaranteed!

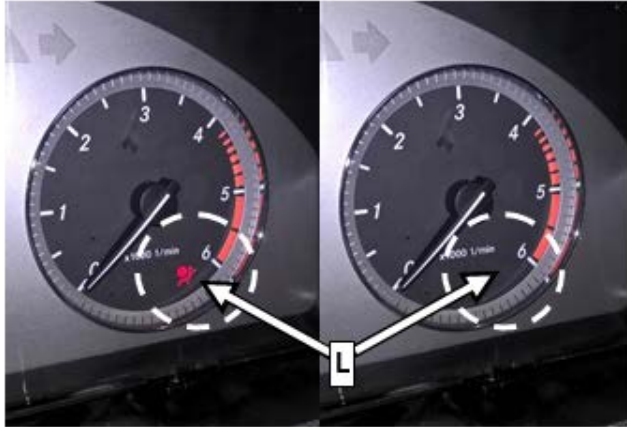


Figure 8



Figure 9

i Note:

- Requested parts must be returned to the designated QEC test center in accordance with the warranty parts return requirements section found in the policy and procedures manual.
- All part numbers must be verified by VIN in EPC.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
As required	Driver airbag Model 164, 251 (java dark)	A 000 860 52 02 05 1460	100%
As required	Driver airbag Model 164, 251 (dark alpaca grey)	A 000 860 52 02 05 7379	100%
As required	Driver airbag Model 212 (black matt)	A 000 860 59 02 05 9116	100%

***Determine color code via XPPI**

Warranty Information

Operation: Replace driver airbag (02-2767)

Damage Code	Operation Number	Labor Time (hrs.)
91 931 03 7	02-2767	0.3

*Includes: Disconnect/connect ground line of on-board electrical system battery.



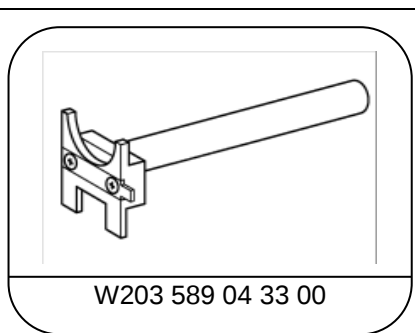
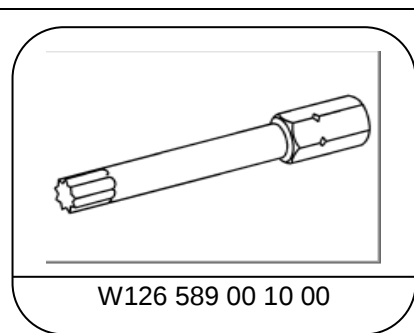
Note

Operation Number labor times are subject to change.



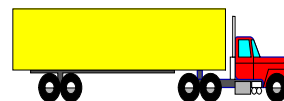
Special Tools

Quantity	Designation	Part no.
1	Screwdriver bit	W 126 589 00 10 00
1	Disassembly lever	W 203 589 04 33 00





Mercedes-Benz



Hazardous Materials Shipping Instructions - GROUND

Part Name: Airbag Part Numbers:	Hazardous Properties: Contains initiating component which deploys (inflates) airbag.
--	--

STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE

PIECES	IN	HM	DESCRIPTION	WEIGHT	RATE	CHARGES	CLASS
1 box		X	UN3268, Safety devices, 9	Write gross weight of box here			

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

SHIPPER HazMat Employee Signs	CARRIER Name of Carrier
--------------------------------------	--------------------------------

EMERGENCY CONTACT: CHEMTREC 1-800-424-9300

Steps to Return an Airbag:

REQUIRED PACKAGING:

- Carefully open received box and remove new airbag. Keep box intact & save all contents!
- Place used airbag into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive tape 50 mm wide to secure the box closed. Do not obscure labels or text on the box with the tape.
- Ensure that the 4G fiberboard box is not ripped or damaged.

REQUIRED LABELS:

- A Class 9 Miscellaneous label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

- The following words ("marking") must also be clearly visible on the same side of the box as the Class 9 label:
Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

DOCUMENTATION:

- Include a HAZMAT bill of lading (see above example) with the package. For returns via DDS or FedEx Ground, the system will generate the Hazmat bill of lading.

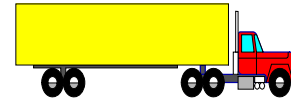
COMMENTS:

- Note:** The Packing Group and the EX# are no longer required to be printed on the HAZMAT bill of lading.
- Package example:**





Mercedes-Benz



Hazardous Materials Shipping Instructions for shipments using an Overpack - GROUND

Part Name: Airbag Part Numbers:	Hazardous Properties: Contains initiating component which deploys (inflates) airbags.
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STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE

PIECES	IN	HM	DESCRIPTION	WEIGHT	RATE	CHARGES	CLASS
1 box		X	UN3268, Safety devices, 9 OVERPACK USED	Write gross weight of box here			

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

SHIPPER HazMat Employee Signs	CARRIER Name of Carrier
EMERGENCY CONTACT: CHEMTREC 1-800-424-9300	

Steps to Return Multiple Airbags in 1 Box:

REQUIRED PACKAGING:

- Carefully open received UN spec box and remove new airbag. Keep the box intact & save all contents!
- Place used airbag back into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive packaging tape 50 mm wide to secure box closed. Do not obscure labels or text on box with tape.

REQUIRED LABELS:

- A Class 9 Miscellaneous label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

- The following words ("markings") must also be clearly visible on the same side of the box as the label:

Safety devices

UN3268 (font size must be $\geq \frac{1}{2}$ inch)

- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

OVERPACKS (more than 1 airbag sent as 1 shipment):

- Package each airbag in a separate UN spec box prepared with the labels/markings described above.
- Place each individual airbag box inside a larger non-UN spec box to keep the shipment together.
- This larger box is called an "OVERPACK."

- The OVERPACK must have the identical markings and label as the boxes contained inside.
- The OVERPACK must have the "OVERPACK" statement on the same face as the hazard markings and labels. **Package example:**

