



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: March 10, 2016

To: Dealer Principal, General Manager, Sales Manager, Service Manager, Parts Manager & Warranty Administrator

Subject: Updated Safety Recall Information – Driver Frontal Airbag (Takata SDI & PSDI-5 Inflators)

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

This is an update to the February announcement regarding safety recalls involving Takata driver frontal airbags.

CODE	69M9 – Vehicles with Takata SDI Inflators 69M8 – Vehicles with Takata PSDI-5 Inflators
REPAIR STATUS	REPAIR NOT YET AVAILABLE Recall codes on affected vehicles will be visible in Elsa/VIN Lookup on or about March 11, 2016
RECALL DESCRIPTION	The driver frontal airbag inflator could rupture if the vehicle is involved in a crash where the frontal airbags are designed to deploy. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants. Volkswagen is not aware of any ruptured SDI or PSDI-5 inflator in any Volkswagen Group vehicle worldwide. There have been no injuries or deaths related to this issue.
CORRECTIVE ACTION	Replace the driver frontal airbag module. The recall repair is not yet available. Volkswagen is working with Takata to secure replacement parts. Once parts are available, launch dates will be determined by vehicle age and geographic area. Recall launch timing for vehicle repairs is yet to be determined.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection