



## VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: February 10, 2016

To: Dealer Principal, General Manager, Sales Manager, Service Manager, Parts Manager & Warranty Administrator

Subject: Advance Notice – Upcoming Safety Recalls – Driver Frontal Airbag (Takata SDI & PSDI-5 Inflators)

### IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA and Transport Canada about the upcoming safety recalls described in this letter.

CODES	PENDING
<b>AFFECTED VEHICLES</b>	<b>Takata SDI Inflators:</b> Certain 2007-2014 MY Volkswagen vehicles: 2010-2014 MY Golf/Jetta SportWagen/Golf Wagon, 2012-2014 MY Eos & Passat, 2009-2014 MY CC and 2007-2010 Passat/Passat Wagon <b>Takata PSDI-5 Inflators:</b> Certain 2006 MY Passat/Passat Wagon  Volkswagen requires the airbag module IDs from Takata to identify VIN numbers of affected vehicles by individual modules. Once this information is available, customers will be able to determine if their vehicle is involved in the recall using the recall VIN look-up. Timing is yet to be determined.
<b>RECALL DESCRIPTION</b>	The driver frontal airbag inflator could rupture if the vehicle is involved in a crash where the frontal airbags are designed to deploy. In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.  <b>Volkswagen is not aware of any ruptured SDI or PSDI-5 inflator in any Volkswagen Group vehicle worldwide. There have been no injuries or deaths related to this issue.</b>
<b>CORRECTIVE ACTION</b>	Replace the driver frontal airbag module.  Repair information will be provided to dealers when parts and repair instructions become available to support this recall.  Volkswagen is currently working with Takata to secure a supply of replacement parts. Timing is yet to be determined. Once parts are available, Volkswagen will stagger the launch by vehicle age and by geographic area.

### IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

**New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection