



02/10/2016

New Safety Recall Advanced Communication – S04021016

FCA US LLC (FCA US) announced a safety recall on certain 2016 model year (VF) RAM ProMaster vehicles equipped with a 3.0L diesel engine (sales code EXG), hydraulic brake boost compensation (sales code BPT) and Electronic Stability Control (ESC) (sales code BNB).

Some of the above vehicles may have an Anti-Lock Brake System (ABS) module containing software programming that does not reset the ESC system to “Active” status during certain operating conditions.

If the driver manually turns the ESC system to the “OFF” mode, the ABS module software may not reset the ESC system back to “Active” status if the next ignition key cycle is performed within 10 seconds of the previous ignition key cycle.

If the driver does not notice that the “ESC Off” indicator lamp remained illuminated after an ignition key cycle, the vehicle may inadvertently be driven without the ESC system being in “Active” status. Driving the vehicle, without being aware that the ESC has been turned off, could cause unexpected vehicle handling characteristic and cause a crash without warning.

The condition above may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 571.126 - Electronic Stability Control Systems.

FCA US will conduct a voluntary safety recall to reprogram the ABS module on all involved vehicles with new software.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC