Next Unread Message View Message Sent on 03 10 2016 Expires on 03 21 2016 From Parts Operations Subject 2016 Civic Piston Pin Snap Ring - Part Allocation

On Friday, January 29, 2016, American Honda Motor Co., Inc. notified NHTSA of a stop sale and safety recall for certain 2016 Civic vehicles due to potentially missing or mis-set piston pin snap rings that may cause engine stall or failure. Then on February 9, 2016, American Honda added additional VINs to the affected list. Any new or used units in dealer stock must be inspected and, if necessary, repaired per service bulletin 16-017, *Safety Recall: Piston Pin Snap Ring Inspection* once the parts, tools, and complete repair information are available. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected by this safety recall.

As mentioned in previous communications, parts required for vehicle inspection are being auto-shipped to each affected dealer. Today, Thursday March 10, American Honda is performing an additional allocation to less than half of all the dealers. As with previous allocations, consumable parts such as Hondabond, Oil, and Drain Washer will not be allocated.

Affected dealers will receive the parts on Friday, March 11th via DSO. Dealers that already received enough parts to repair 100% of in stock units will not be receiving additional parts at today's allocation.

Including today's allocation to remaining dealers, every dealer should receive enough parts to repair 100% of in stock units.

American Honda is working closely with various vendors to ensure adequate parts supply as quickly as possible. However at the present time, current inventory of some parts are still insufficient for all repairs. As a result, American Honda will continue restricting the most critical parts from being ordered.

Please refer to updated Service Bulletin posted Friday March 11th for updated repair procedures.

Thank You,

American Honda Motor Co., Inc. Parts Operations

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