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Sent on	01	30	2016	Expires on	04	29	2016
From	Bruce T. Smith						
Subject	Stop Sale/Safety Recall: 2016 Civic Piston Pin Snap Ring						

On January 29th, 2016, American Honda Motor Co., Inc. notified NHTSA of a stop sale and safety recall for approximately 34,000 model year 2016 Civics. An iN message was sent to notify Honda Parts & Service Managers, Advisors and Personnel of this action.

I would like to provide additional information regarding this recall:

- We experienced a small number of engine failures with the 2.0L engine installed in the 2016 Civic.
- After analyzing the issue, we discovered a problem with one of the engine assembly processes resulting in a missing or misset piston pin retention clip.
- This issue has been corrected on the factory line, but we have determined that production prior to this factory change requires inspection and/or repair.

We are working on several items simultaneously. First, we are working to develop an inspection procedure and procure the necessary special tools to complete the repair. The tool required, borescope, is in short supply, but we are working with suppliers to quickly acquire the necessary quantity. Second, we are working to refine the list of affected vehicles to minimize the impact to your sales. Third, we are considering all possible alternative methods to perform this inspection with 100% reliability. Finally, we are developing the customer communication strategy to address sold vehicles.

We apologize for this interruption to your sales. We are working to provide an inspection procedure as quickly as possible so you can complete the necessary inspections and resume sales. I will provide another update early next week on our progress.

Sincerely,

Bruce T. Smith
Senior Vice President
American Honda Motor Co., Inc.