



March 24, 2016

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc. pursuant to the National Traffic and Motor Vehicle Safety Act is conducting a Voluntary Safety Recall Campaign (SC129) to replace the automatic transmission fluid cooler hoses in certain 2011 MY Forte vehicles produced from August 27, 2010 through November 11, 2010. The automatic transmission fluid cooler hoses may have been improperly cured during the manufacturing process. As a result, certain vehicles may experience leaking transmission fluid thereby affecting vehicle mobility. If sufficient fluid is lost, the loss of hydraulic pressure to the transaxle could result in reduced vehicle mobility, increasing the risk of a crash.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **March 24, 2016**.

During the week of March 21, 2016, all Kia dealers will receive an automatic shipment of campaign parts for initial repairs of affected customer vehicles.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of retail Kia Forte owners affected by this recall can be accessed on WEBDCS. Log onto the site, select the Consumer Affairs Tab, click on **Not Completed Recall VINS** in the left side menu, and select **SC129** to generate the list.

We will mail notices to the affected 2011 MY Kia Forte vehicle owners beginning on March 30, 2016. Please start performing the repairs immediately on any affected vehicles currently in your inventory.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their 2011 MY Kia Forte vehicles. This Voluntary Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Neem Van der Reest
Quality Analysis Manager
Enclosures