

# TOYOTA

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Toyota Motor Sales, USA, Inc.  
19001 South Western Avenue  
Torrance, CA 90501  
(310) 468-4000

To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

Subject: **Safety Recall G0C (Interim G1C) – *Interim Notice***  
**Certain 2003-2006 Land Cruiser**  
**Certain 2004-2006 4Runner**  
**Certain 2005-2006 Sequoia and Tundra**  
**Curtain-Shield Airbag (CSA) Airbag Control Module**

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On February 2, 2016, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on the following vehicles:

- Certain 2003-2006 Land Cruiser
- Certain 2004-2006 4Runner
- Certain 2005-2006 Sequoia and Tundra

## Condition

The subject vehicles are equipped with side Curtain-Shield-Airbags (CSAs) which deploy from the roof rails in the event of certain types of crashes. Due to improper programming in the airbag control module, there is a possibility that, under certain specific and limited conditions shortly after vehicle startup, the CSAs and seat belt pre-tensioners could activate when not necessary. Unexpected activation of the CSAs could increase the risk of injury to the occupant.

Toyota is currently preparing the remedy. Toyota currently anticipates the remedy to be available in September, 2016. The remedy will consist of the replacement of the airbag control module.

## Covered Vehicles

There are approximately 197,900 vehicles covered by this Safety Recall.

Model Name	Model Year	UIO	Production Period
4Runner	2004-2006	74,600	Early August, 2003 – Mid-June, 2006
Land Cruiser	2003-2006	22,800	Late July, 2002 – Early June, 2006
Sequoia	2005-2006	71,300	Early August, 2004 – Late July, 2006
Tundra	2005-2006	29,200	Mid-August, 2004 – Mid-July, 2006

## Owner Letter Mailing Date

Toyota will mail an interim owner letter in February, 2016. The interim notice will advise the owner of this Safety Recall and that they will receive a future notice when the remedy becomes available.

*Toyota makes significant effort to obtain current customer name and address information from each state through industry resources when mailing owner letters. In the event your dealership receives a notice for a vehicle that was sold prior to the Safety Recall announcement, it is the dealership's responsibility to forward the owner letter to the customer who purchased the vehicle.*

Please note that only owners of the covered vehicles will be notified. If you are contacted by an owner who has not yet received a notification, please **verify eligibility by confirming through TIS prior to performing repairs**. Dealers should perform the repair as outlined in the Technical Instructions found on TIS.

**Pre-Owned Vehicles in Dealer Inventory**

Toyota generally requests that dealers do not deliver of any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, delivery of pre-owned vehicle is acceptable with the disclosure to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.



Also, Toyota suggests that dealers inform the customer that this specific condition only has the potential to occur shortly after vehicle startup and **WILL NOT** occur if the vehicle is idled for 6 seconds following vehicle startup before driving. One way to judge when it is best to proceed to avoid this condition is to observe and wait for the SRS warning light to turn off. (NOTE: If the SRS warning light remains on or flashes, bring your vehicle to your local authorized Toyota dealer for diagnosis.)

Also, as a reminder, Toyota Certified Used Vehicle (TCUV) policy prohibits the certification of any vehicle with an outstanding Special Service Campaign or Safety Recall. Thus, no affected units should be sold or delivered as a TCUV until the Safety Recall has been completed on that vehicle.

**Media Contacts**

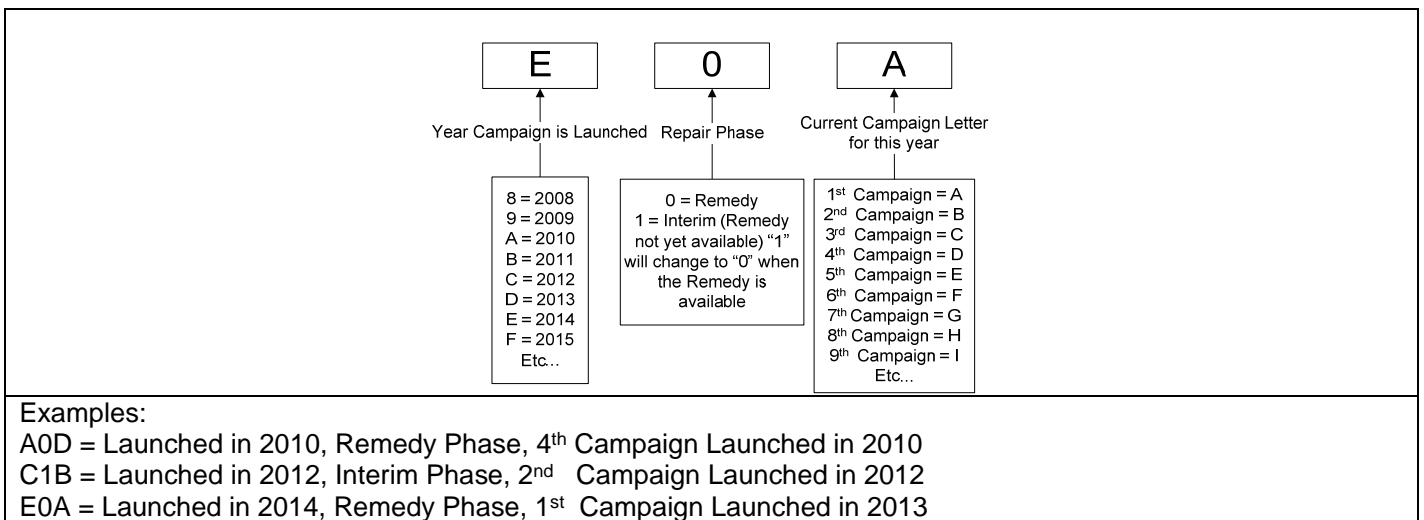
It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

**Customer Contacts**

Customers who receive the owner letter may contact your dealership with questions regarding the letter and/or Safety Recall remedy. Please welcome them to your dealership and answer any questions that they may have. A Q&A is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Customer Experience Center (1-888-270-9371).

**Campaign Designation Decoder**



**Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.**

Thank you for your cooperation.  
 TOYOTA MOTOR SALES, U.S.A., INC.



Safety Recall G0C (Interim G1C) – **Interim Notice**  
Certain 2003-2006 Land Cruiser  
Certain 2004-2006 4Runner  
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Curtain-Shield Airbag (CSA) Airbag Control Module

**Frequently Asked Questions**  
**Published February 2, 2016**

**Q1: What is the condition?**

A1: The subject vehicles are equipped with side Curtain-Shield-Airbags (CSAs) which deploy from the roof rails in the event of certain types of crashes. Due to improper programming in the airbag control module, there is a possibility that, under certain specific and limited conditions shortly after vehicle startup, the CSAs and seat belt pre-tensioners could activate when not necessary. Unexpected activation of the CSAs could increase the risk of injury to the occupant.

**Q1a: What are the conditions that may cause the CSAs and pre-tensioners to activate when not necessary shortly after vehicle startup?**

A1a: At approximately four seconds after vehicle startup, the airbag control module performs a self-calibration of the roll rate sensors' logic. If the vehicle experiences a sufficient body roll motion during this self-calibration, and then experiences another body roll motion soon thereafter, the CSAs and seat belt pre-tensioners could activate.

**Q1b: Is this campaign related to any of the previously announced Takata airbag inflator campaigns?**

A1b: No, the improper programming of the airbag control module which may cause the CSAs and seat belt pre-tensioners to activate when not necessary in the vehicles involved in this Safety Recall **IS NOT** related to the Takata airbag inflator campaigns. However, some Sequoia and Tundra vehicles involved in this Safety Recall may also be involved in the unrelated, previously announced Takata airbag inflator campaigns.

**Q1c: Does this improper programming affect other airbags in the vehicle?**

A1c: No, the improper programming of the airbag control module only affects the CSAs and seat belt pre-tensioners. Other airbags in the vehicle are not affected by this condition.

**Q2: Are there steps that the vehicle owner can take to reduce the possibility of this condition from occurring until the remedy is performed on the vehicle?**

A2: Yes, until the remedy is performed on the vehicle, Toyota strongly recommends allowing the vehicle to idle for 6 seconds before driving to allow for correct self-calibration of the roll rate sensors.



Note: the SRS warning light on normally functioning vehicles will illuminate for approximately 6 seconds and then go off. Observing the light and not beginning to drive until the light goes out is one way to judge the best time to proceed to avoid this condition.

**Q3: What is Toyota going to do?**

A3: Toyota is currently preparing the remedy. Toyota will mail an Interim owner letter in February, 2016. The interim notice will advise the owner of this Safety Recall and that they will receive a future notice when the remedy becomes available.

**Q3a: When does Toyota anticipate the remedy will be available?**

A3a: Toyota currently anticipates the remedy to be available in September, 2016. Additional details will be provided as they become available.

**Q3b: When the remedy becomes available, what will the repair consist of?**

A3b: The remedy will consist of the replacement of the airbag control module.

**Q4: Are there any warnings that this condition exists?**

A4: No. There are no warnings that this condition exists.

**Q5: What if I do not feel comfortable driving my vehicle?**

A5: This specific condition only has the potential to occur shortly after vehicle startup and **WILL NOT** occur if the vehicle is idled for 6 seconds following vehicle startup before driving. One way to judge when it is best to proceed to avoid this condition is to observe and wait for the SRS warning light to turn off. (NOTE: If the SRS warning light remains on or flashes, bring your vehicle to your local authorized Toyota dealer for diagnosis.)

**Q6: Which and how many vehicles are covered by this campaign?**

A6: There are approximately 197,900 vehicles covered by this Safety Recall.

Model Name	Model Year	UIO	Production Period
4Runner	2004-2006	74,600	Early August, 2003 – Mid-June, 2006
Land Cruiser	2003-2006	22,800	Late July, 2002 – Early June, 2006
Sequoia	2005-2006	71,300	Early August, 2004 – Late July, 2006
Tundra	2005-2006	29,200	Mid-August, 2004 – Mid-July, 2006

**Q6a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?**

A6a: Yes, the following Lexus models are also affected by this Safety Recall.

Model Name	Model Year	UIO	Production Period
GX470	2004-2006	88,400	Late October, 2003 – Early June, 2006
LX470	2003-2006	34,500	Late July, 2002 – Early June, 2006

**Q7: What if I previously paid for repairs related to this campaign?**

A7: Reimbursement consideration instructions will be provided in the interim owner letter.

**Q8: How does Toyota obtain my mailing information?**

A8: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

**Q9: What if I have additional questions or concerns?**

A9: If you have additional questions or concern, please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday – Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am to 4:00 pm Pacific Time.