

**◀ IMPORTANT UPDATE ▶**

*The attached Dealer Letter has been updated. Refer to the details below.*

DATE	TOPIC
November 21, 2017	The parts table has been removed to avoid incorrect parts ordering.

*The most recent update in the attached Dealer Letter will be highlighted with a red box.*

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.











Safety Recall G0C – **Remedy Notice**  
Certain 2003-2006 Land Cruiser  
Certain 2004-2006 4Runner  
Certain 2005-2006 Sequoia and Tundra  
Curtain-Shield Airbag (CSA) Airbag Control Module

**Frequently Asked Questions**  
**Published November 16, 2016**

**Q1: What is the condition?**

A1: The subject vehicles are equipped with side Curtain-Shield-Airbags (CSAs) which deploy from the roof rails in the event of certain types of crashes. Due to improper programming in the airbag control module, there is a possibility that, under certain specific and limited conditions shortly after vehicle startup, the CSAs and seat belt pre-tensioners could activate when not necessary. Unexpected activation of the CSAs could increase the risk of injury to the occupant.

**Q1a: What are the conditions that may cause the CSAs and pre-tensioners to activate when not necessary shortly after vehicle startup?**

A1a: At approximately four seconds after vehicle startup, the airbag control module performs a self-calibration of the roll rate sensors' logic. If the vehicle experiences a sufficient body roll motion during this self-calibration, and then experiences another body roll motion soon thereafter, the CSAs and seat belt pre-tensioners could activate.

**Q1b: Is this campaign related to any of the previously announced Takata airbag inflator campaigns?**

A1b: No, the improper programming of the airbag control module which may cause the CSAs and seat belt pre-tensioners to activate when not necessary in the vehicles involved in this Safety Recall **IS NOT** related to the Takata airbag inflator campaigns. However, some Sequoia and Tundra vehicles involved in this Safety Recall may also be involved in the unrelated, previously announced Takata airbag inflator campaigns.

**Q1c: Does this improper programming affect other airbags in the vehicle?**

A1c: No, the improper programming of the airbag control module only affects the CSAs and seat belt pre-tensioners. Other airbags in the vehicle are not affected by this condition.

**Q2: Are there steps that the vehicle owner can take to reduce the possibility of this condition from occurring until the remedy is performed on the vehicle?**

A2: Yes, until the remedy is performed on the vehicle, Toyota strongly recommends allowing the vehicle to idle for 6 seconds before driving to allow for correct self-calibration of the roll rate sensors.



Note: the SRS warning light on normally functioning vehicles will illuminate for approximately 6 seconds and then go off. Observing the light and not beginning to drive until the light goes out is one way to judge the best time to proceed to avoid this condition.

**Q3: What is Toyota going to do?**

A3: Toyota will send, starting in November, 2016, an owner notification by first class mail advising owners to make an appointment with their authorized Toyota dealer to have the airbag control module replaced at **NO CHARGE**.

**Q4: Are there any warnings that this condition exists?**

A4: No. There are no warnings that this condition exists.

**Q5: What if I do not feel comfortable driving my vehicle?**

A5: This specific condition only has the potential to occur shortly after vehicle startup and **WILL NOT** occur if the vehicle is idled for 6 seconds following vehicle startup before driving. One way to judge when it is best to proceed to avoid this condition is to observe and wait for the SRS warning light to turn off. (NOTE: If the SRS warning light remains on or flashes, bring your vehicle to your local authorized Toyota dealer for diagnosis.)

**Q6: Which and how many vehicles are covered by this campaign?**

A6: There are approximately 197,900 vehicles covered by this Safety Recall.

Model Name	Model Year	UIO	Production Period
4Runner	2004-2006	74,600	Early August, 2003 – Mid-June, 2006
Land Cruiser	2003-2006	22,800	Late July, 2002 – Early June, 2006
Sequoia	2005-2006	71,300	Early August, 2004 – Late July, 2006
Tundra	2005-2006	29,200	Mid-August, 2004 – Mid-July, 2006

**Q6a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?**

A6a: Yes, the following Lexus models are also affected by this Safety Recall.

Model Name	Model Year	UIO	Production Period
GX470	2004-2006	88,400	Late October, 2003 – Early June, 2006
LX470	2003-2006	34,500	Late July, 2002 – Early June, 2006

**Q7: How long will the repair take?**

A7: The repair takes approximately one hour for 4Runner, Tundra, and Sequoia vehicles and two and half hours for Land Cruiser vehicles; however, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

**Q8: What if I previously paid for repairs related to this campaign?**

A8: Reimbursement consideration instructions will be provided in the owner letter.

**Q9: How does Toyota obtain my mailing information?**

A9: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

**Q10: What if I have additional questions or concerns?**

A10: If you have additional questions or concerns, please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 7:00 am to 7:00 pm, Saturday 7:00 am to 4:30 pm Central Time.

Certain 2003-2006 Land Cruiser  
Certain 2004-2006 4Runner  
Certain 2005-2006 Sequoia and Tundra  
Curtain-Shield Airbag (CSA) Airbag Control Module  
**SAFETY RECALL NOTICE (Remedy Notice)**  
NHTSA Recall No. 16V-065

**URGENT SAFETY RECALL**  
This is an important Safety Recall. The remedy will be performed at **NO CHARGE** to you.

Dear Toyota Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2003-2006 model year Land Cruiser, certain 2004-2006 model year 4Runner, and certain 2005-2006 model year Sequoia and Tundra Vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

**What is the condition?**

The subject vehicles are equipped with side Curtain-Shield-Airbags (CSAs) which deploy from the roof rails in the event of certain types of crashes. Due to improper programming in the airbag control module, there is a possibility that, under certain specific and limited conditions shortly after vehicle startup, the CSAs and seat belt pre-tensioners could activate when not necessary. Unexpected activation of the CSAs could increase the risk of injury to the occupant.

**What will Toyota do?**

Any authorized Toyota dealer will replace the airbag control module at **NO CHARGE** to you.

**What should you do?**

***This is an important Safety Recall***

**Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible.**

The remedy will take approximately one hour for 4Runner, Tundra, and Sequoia vehicles and two and half hours for Land Cruiser vehicles. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Until the remedy is performed, we strongly recommend allowing the vehicle to idle for 6 seconds before driving to allow for correct self-calibration of the system sensors. This specific condition only has the potential to occur shortly after vehicle startup and **WILL NOT** occur if the vehicle is idled for 6 seconds following vehicle startup before driving. One way to judge when it is best to proceed to avoid this condition is to observe and wait for the SRS warning light to turn off.



(NOTE: If the SRS warning light remains ON or flashes, bring your vehicle to your local authorized Toyota dealer for diagnosis.)

**What if you have other questions?**

- **Your local Toyota dealer will be more than happy to answer any of your questions.**
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 7:00 am to 7:00 pm, Saturday 7:00 am to 4:30 pm Central Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.



If you would like to update your vehicle ownership or contact information, you may do so by registering at [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

***If you are a vehicle lessor***, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

**What if you have previously paid for repairs to your vehicle for this specific condition?**

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and ownership information to the following address for reimbursement consideration:

Toyota Customer Experience Center - TSR  
Toyota Motor Sales, USA, Inc.  
c/o Toyota Motor North America, Inc.  
P O Box 259001 – SSC/CSP Reimbursements  
Plano, Texas 75025-9001

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.