



MAZDA DEALER EMAIL

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February 1, 2016

Attention: Mazda Dealership General Managers, Sales and Service Managers

Subject: Stop Delivery for Upcoming Safety Recall – 2014-2016 CX-5 Fuel Filler Pipe

On February 1, 2016, Mazda Motor Corporation filed a safety defect report with the National Highway Traffic Safety Administration (NHTSA) to address a concern with 2014-2016 CX-5 vehicles. Mazda has assigned Safety Recall 9216B to this campaign.

Action Required:

Beginning today, all 2014-2016 CX-5 vehicles in your inventory must not be delivered to customers until the recall repair is completed. Once the affected vehicles in dealer inventory have been repaired, retail delivery may resume.

SUBJECT VEHICLES

Model	VIN Range
2014-2016 CX-5	All

On all 2014-2016 CX-5 vehicles, the fuel filler pipe could rupture during a rear collision, and could potentially cause fuel leakage.

There are no reports of accidents or injuries occurring in the subject vehicles as a result of this condition.

If a customer has concerns about driving their vehicle before the repair is available, please offer a free loaner/demo/rental vehicle.

Detailed repair instructions and parts information will be available in the next few days.

We apologize for any inconvenience this stop delivery may cause your dealership and your customers. Your understanding and support in carrying out this safety recall are greatly appreciated.

Sincerely,

Ron Stettner
Vice President, U.S. Sales Operations
Mazda North American Operations