

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4700
URGENT – DISTRIBUTE IMMEDIATELY

Date: April 3, 2018

Subject: Takata Air Bag Completion Rate Improvement Program
\$50 Completion Bonus Extended Through April 30, 2018
Applicable to GM Safety Recalls 14491, 14735, 15041, 15043, 15406,
15438, 15815, 15816, 15817, 15826, 17009, 28810 and 28811

Models: 2003-2010 Pontiac Vibe
2006-2011 Saab 9-3
2006-2009 Saab 9-5
2008-2009 Saturn Astra
2007-2008 Chevrolet Silverado HD
2007-2008 GMC Sierra HD

To: All Chevrolet, Buick, GMC and Cadillac Dealers

The Takata Air Bag Completion Rate Improvement Program has been extended through April 30, 2018. This includes the continuation of the \$50.00 dealer completion bonus and authorization for dealers to provide courtesy transportation to affected vehicle owners while their vehicle is at a GM dealership for the required repair.

The program is designed to encourage dealers to actively follow-up with affected vehicle owners and assist them with scheduling a service appointment so that this serious safety defect can be corrected as quickly as possible. Only the GM recalls and vehicle models identified above are eligible for this program. Please refer to Service Information Bulletin #18-NA-094 for additional details.

The involved recall bulletins have been updated regarding the program extension and are attached for immediate reference. Please discard all previous copies of these bulletins.

If you have any questions or concerns about this program, please contact your District Manager – Aftersales.

END OF MESSAGE
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