

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4542  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 28, 2017

Subject: Cadillac Dealers Servicing Saab Vehicles with Open Recalls  
Safety Recalls 15041 and 15043  
Driver Air Bag Replacement

Models: 2006-2011 Saab 9-3  
2006-2009 Saab 9-5

To: All Cadillac Dealers

The National Highway Transportation Safety Administration (NHTSA) has requested that General Motors help facilitate the repair of certain Saab vehicles involved in the ongoing Takata air bag recall. Since GM's previous association with Saab involved Cadillac dealerships selling and servicing Saab vehicles, it was determined that re-engagement of the Cadillac dealer body for this purpose would be the best course of action.

Therefore, we are releasing safety recalls 15041 and 15043 today authorizing all Cadillac dealers to begin replacing Takata air bags on the subject Saab vehicles. The total number of U.S. vehicles involved in each recall is 45,753 and 23,165 respectively. Please see the attached bulletins for details.

Even though the bulletins are virtually identical, government reporting requirements necessitate that the involved vehicle population be separated into two different groups – vehicles that consistently experienced high-absolute humidity (HAH) and those that did not. Exposure to HAH has been determined to be an underlying factor in the manifestation of the safety defect, so the bulletins are geographically based by HAH and non-HAH areas.

For your convenience, the monthly Cadillac dealer reports will include these recalls beginning in September.

Non-Cadillac dealers who have any of the involved vehicles in their used vehicle inventory, are strongly encourage to perform the required repair in accordance with the appropriate recall bulletin.

**Customer Letter Mailing**

The customer letter mailing will begin on August 30, 2017. The letter explains that, for their convenience, Saab owners may now have this safety recall repair performed at their local Cadillac dealership. It also states that, if they prefer, they may still have this recall repair done at a Saab Official Service Center. The letter will be on Saab letterhead with the GM logo on the bottom of the page.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system has been updated to display the involved Saab vehicles.

END OF MESSAGE

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