

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4346
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 15, 2017
Subject: 28811 - Safety Recall
Takata Driver Airbag
Models: 2008-2009 Saturn ASTRA
To: All General Motors Dealers

On February 3, 2016 General Motors announced an upcoming safety recall in Global Connect message GCUS-3-431 for bulletin 28810. Due to limited parts availability, this safety recall is being released in segments. The mailing of recall notification letters are being staged based on the propensity of a geographic area to consistently experience high-absolute humidity under bulletin 28811. High-absolute humidity has been determined to be an underlying factor in the manifestation of the defect described in the bulletin.

As other stages are released, dealers will be notified.

General Motors is releasing Safety Recall 28811 today. The total number of U.S. vehicles involved is 6,547. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in early March 2017.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 16, 2017. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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