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Sent on	04	18	2016	Expires on	07	16	2016
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From	Parts Operations
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Subject	2007-2014 Ridgeline Inflator Kits Urgent Return Request
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To: All Honda Dealers

From: PartsOperations

Subject: 2007-2014 Ridgeline Inflator Kits Urgent Return Request

As mentioned in previous iN messages, American Honda has identified a concern with replacement airbag inflators kits (P/N 04770-SJC-405) for 2007-2014 Ridgeline. The issue is still under investigation, and American Honda asks that all Ridgeline repairs for this issue be put on hold until further notice.

As part of the investigation, American Honda is requesting for dealers to return all 2007-2014 Ridgeline Inflator Kits (P/N 04770-SJC-405) back to American Honda.

Urgent Return Request

You must return all 2007-2014 Ridgeline Inflator Kits (P/N 04770-SJC-405) in your inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "J" with the appropriate Shipper Number
3. Enter the appropriate Item Number
4. Enter "04770-SJC-405" in the Part field
5. Select "AIRBAG INFLATOR (WITH VIN)" in the Type of Controlled Part field
6. Enter the appropriate VIN and Serial Number in the VIN and Serial Number fields
7. Enter "RIDGELINE INFLATOR" in the Remarks Section
8. When approved an "Authorization Return document" via the mail will be received. Please return parts as normal with the "Return Authorization attached."
9. Return all affected part numbers on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by April 29th, 2016.

Part Number	Model	Year Application	Action
04770-SJC-405	Ridgeline	2007-2014	Must Return Inventory

Thank you,

American Honda Motor Co., Inc.

Parts Operations