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From	Campaign Administration
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Subject	Stop Sale/Safety Recall: 07-15 Multi-Model Driver's Airbag Inflator PARTS UPDATE
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DATE: April 6, 2016

TO: All Honda Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2007-2015 Multi-Model Driver's Airbag Inflator PARTS UPDATE

On Friday, January 29, 2016, Honda notified NHTSA of a stop sale and safety recall for approximately 1.7 million model year 2007-2015 Honda vehicles.

Service bulletin 16-016, Safety Recall: Takata Driver's Airbag Inflator May Be Over-Pressurized has been revised with repair procedures and parts information for the following models:

2007-2011 CR-V  
 2011-2015 CR-Z  
 2010-2014 Insight  
 2007-2014 Ridgeline

Limited quantities of inflator kits will be allocated for the above models and will begin arriving at dealers Thursday, April 7, 2016.

In addition, special tools (metal snips) are being distributed to all dealers and are expected to arrive by Thursday, April 7, 2016.

The service bulletin will be updated again once parts for the following model/model types are available:

2009-2013 Fit  
 2013-2014 Fit EV

Beginning Friday, April 8, 2016, parts will be available for controlled order. While many part numbers may not be available, we will begin to accumulate back orders to allow for proper distribution of parts as they are made available.

We are working to expedite the supply of the remaining replacement parts as quickly as possible. **The vehicles in the above model/model year ranges must have a VIN status inquiry performed to verify whether they are included in the recall.** Accordingly, Honda is providing the verbiage below to facilitate service of these affected vehicles in cases where inflator recall repairs are not possible. Should an affected vehicle arrive for service that cannot be repaired, the customer must be advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle with an open recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply for this recall. Honda's loaner car policy remains in effect.

Suggested Verbiage to be included on Repair Order:

"Customer advised that:

The vehicle is subject to a recall affecting the driver's front airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component.”

Do **NOT** include this verbiage on repair orders for vehicles that are not a part of the recall listed above. Previously, some dealerships have made this verbiage standard on all repair orders, which created a problem with customers.