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| <b>Sent on</b> | 03  | 31 | 2016 | <b>Expires on</b> | 04 | 09 | 2016 |
| <b>From</b>    | Parts, Service & Technical Division                   |    |      |                   |    |    |      |
| <b>Subject</b> | Takata Airbag Inflator Recall Update - March 29, 2016 |    |      |                   |    |    |      |

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## PARTS, SERVICE & TECHNICAL DIVISION



This video from Honda Senior Vice President Bruce Smith is in response to a recall expansion that Honda announced in January which applies to Honda and Acura vehicles equipped with certain Takata PSDI-5 Driver front airbag inflators. [Click here](#) to view the video.

As of March 28th, 2016, there were no reported market ruptures of these inflators installed in a Honda or Acura vehicle (worldwide).

On Friday, March 25th we completed mailing notices to both our Honda and Acura customers. Over a two week period, approximately 2.23 million notifications went out. This was the first in a series of notifications to be sent regarding these additional recalled vehicles. As stated in the customer mailing, customers will be contacted when replacement parts for their vehicles are available at dealerships.

A new supplier will send their first shipment to corporate Parts Centers around April 7th. Sometime during the week of April 11th, dealers will see their first allocation of parts. There are 5 different part numbers involved with this recall, so this initial shipment will not apply to all models.

On the Honda side, the initial shipment will apply to:

- CR-V
- CR-Z
- Insight
- Ridgeline

On the Acura side, the initial shipment will apply to:

- ILX
- RDX

Parts for all other models will begin shipping around the end of April. Honda expects to receive 35,000 inflators by the end of April and will quickly distribute these parts to all dealerships.

Please ensure your team is prepared to manage this increased recall volume. Prior to any parts arriving, make sure everyone reviews the Airbag Inflator Recall Web Based Training courses in the Online University course catalog on iN, or registers and attends the live Webinars. These sessions will provide your staff with a better understanding of the Takata airbag inflator recall process.

At Honda, we're proud of our brand and industry leading performance, especially when it comes to our customers' safety. We're all focused on the same result, and your efforts are greatly appreciated.

Thank you.

Bruce T Smith  
Senior Vice President, Parts, Service, Technical, Export and Auto Operations