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Sent on 02 17 2017 Expires on 05 17 2017
From Brad Ortloff, Manager of Campaign Administration
Subject UPDATE: 2015 CR-Z Driver's Airbag Inflator Safety Recall

DATE: February 17, 2017

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Campaign Administration

RE: UPDATE: 2015 CR-Z Driver's Airbag Inflator Safety Recall

On January 29, 2016, American Honda launched a safety recall for certain 2007-15 Honda vehicles due to airbag inflators that may deploy abnormally after prolonged exposure to high temperature and high absolute humidity. These vehicles require removal of the driver's airbag inflator and replacement with a new, non-Takata inflator per the instructions outlined in service bulletin 16-016, *Safety Recall: Takata Driver's Airbag Inflator*.

Note: Some vehicles affected by this campaign may be in your vehicle inventory. Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure.

For administrative purposes, the 2015 CR-Z model is being removed from service bulletin 16-016, and a new service bulletin, 17-010, *Safety Recall: 2015 CR-Z Takata Driver's Airbag Inflator* has been posted. Please disregard previous versions of 16-016 that include the 2015 model application. Instead, the revised version of 16-016 should apply to 2007-14 vehicles, and the 2015 CR-Z should use the information available in the newly posted 17-010. Claims for repair orders opened on or before February 16, 2017 should use the Warranty information listed in service bulletin 16-016, and claims made afterwards should use the information available in 17-010. Please note that claims filed for 2015 vehicles using the incorrect Warranty information will result in rejection.

No change has been made to any parts or repair information listed; only the Warranty claim information has been revised in the new bulletins.

Click here for a revised copy of 16-016.

Click here for a copy of 17-010.