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Sent on	05	03	2016	Expires on	07	31	2016
From	Bill Cahalane, Warranty Department						
Subject	Inflator Campaign Rental Only Claim Submission (Optional Process)						

Date: May 3, 2016

To: All Acura Service Managers

From: Bill Cahalane, Warranty Department

Re: Inflator Campaign Rental Only Claim Submission (Optional Process)

Please print this *iN* message and deliver a copy to the Service Manager.

Background

This *optional* rental only claims submission process applies to Safety Recall: Takata Driver’s Airbag Inflator (Service Bulletin 16-010). This process is available for Acura Dealers to request reimbursement for third party rental agency expenses in situations when parts availability causes the rental to exceed 30 days.

Requirements

- **DPSM authorization** is required on all rental only claims.
- **Rental duration** must be at least 30 days.

Instructions

- To submit the claim, a **New Repair Order** must be created and invoiced with the sublet rental invoice amount.
- The **Line item** on the RO should state “Rental only claim for inflator repair, reference inflator RO number” (this must be transferred to the customer contention description).
- A **Template ID** is required for each affected vehicle. Do not use the regular claim submission form.
- **Sublet Code (R3), Sublet Invoice Number, Sublet Amount, and Rental Days** are required fields in the template claim submission.

Warranty Claim Information

Description	Model/ Model Year		Defect Code	Symptom Code	Template ID	Failed Part	Technician DPTS Number
SAFETY RECALL CAMPAIGN: USE FOR SUBLET RENTALS ONLY	2013-16	ILX	6ZZ00	JY200	16-01N0	77810-TX6-A80ZA	E090000
	2013-14	ILX Hybrid	6ZZ00	JY200	16-01P0	77810-TX6-A80ZA	E090000
	2007-16	RDX	6ZZ00	JY200	16-01Q0	77810-TX6-A80ZA	E090000

INTERACTIVE NETWORK

	2005-12	RL	6ZZ00	JY200	16-01R0	77810-TX6-A80ZA	E090000
	2009-14	TL	6ZZ00	JY200	16-01S0	77810-TX6-A80ZA	E090000
	2010-13	ZDX	6ZZ00	JY200	16-01T0	77810-TX6-A80ZA	E090000

Note: Please contact your District Parts and Service Manager or Zone Office if you have questions regarding this process.