



Highland

RIDGE RV

February 2016

3195 North S.R.5 • Shipshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 16V058

Name
Address
City, State, Zip

Dear Valued Highland Ridge Vehicle Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2015 -2016 Highlander Toy Hauler, 2015-2016 Mesa Ridge, 2015-2016 Roamer, and 2015-2016 Journeyer travel trailers Manufactured April 7, 2014 through January 11, 2016. The A-frame of the affected travel trailers was delivered with the incorrect size of safety chains. The current safety chains are below the SAE industry standards and are not rated for the GVWR of your travel trailer.

The recall remedy is removing the current 11,700lb safety chains and replaced with 16,200lb safety chains.

Our records show the following Highland units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold.

«serial»

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Higland.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of the safety and continued satisfaction of your Highland Ridge customer.

Sincerely,
Highland Ridge RV