Campaign Parts Management (CPM)

Campaign Parts Management

- If a part is included in Campaign Parts Management (CPM), the Dealer will only be allowed to order up to a maximum quantity.
- The Dealer can only order more parts as warranty claims are submitted for the parts already received.

How can the Dealer find out how many CPM parts they are able to order?

➢ The Dealer can view their parts status for the CPM part in WebDCS:
  ➢ In WebDCS, the Dealer would go to the Campaign Parts Status Inquiry (Parts>>Orders>>Campaign Parts Status Inquiry)
  ➢ See Screenshot below of Campaign Parts Status Inquiry screen:

Campaign Parts Status Inquiry

[A] – Dealer enters the part# that is set up on Campaign Parts Management (CPM)

Once the CPM part number is entered, the following information will populate:

[B] - Campaign ID (In this case Recall139)

[C] - CPM Start Date and End Date

[D] - Allowed Quantity

[E] - Ordered Quantity

[F] - Returned Quantity

[G] - Warranty Quantity – Based on claims submitted

[H] - Available Quantity – How many the Dealer is able to order

Campaign Parts Management (CPM)

How can the Dealer place orders for CPM parts?

➢ <u>The Dealer will place orders for CPM parts in WebDCS the same as other parts.</u>
➢ If the Dealer orders more than their allowed quantity of the CPM part, the following message will appear in the WebDCS order entry screen:

<p align="center">"<u>Ordered quantity is more than allowed quantity</u>"</p>
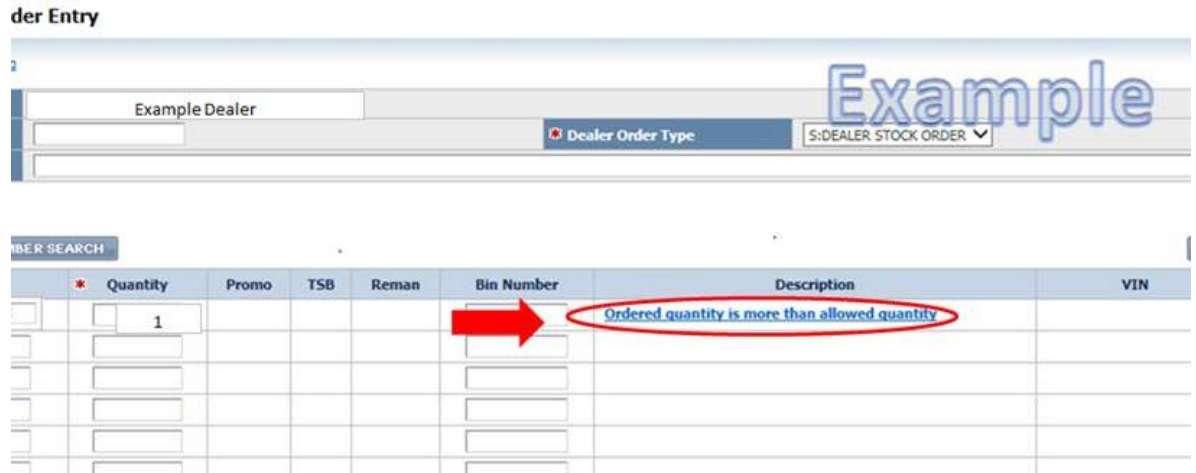
Should a Dealer have any questions, they can contact the Hyundai Parts Hotline
(Hyundaipartshotline@mobisusa.com)