



Safety Recall GLA (Interim G2A) - *Interim Notice*
Certain 2016 Model Year RX 350/450h Vehicles
Driver's Knee Airbag Replacement

Frequently Asked Questions
Published Wednesday, January 27, 2016

Q1: *What is the condition?*

A1: The subject vehicles are equipped with a driver's knee airbag assembly that may not have been properly manufactured. This could affect the performance of the airbag and increase the risk of injury in a crash.

Q1a: *Are there any warnings that this condition exists?*

A1a: No. There are no warnings that this condition exists. However, the condition does not cause the airbag to activate when it should not.

Q1b: *Is this campaign related to any of the previously announced Takata airbag inflator campaigns?*

A1b: No, the potential condition of the driver's knee airbag assembly in these certain 2016 model year RX 350/450h vehicles **IS NOT** related to the Takata airbag inflator campaigns.

Q1c: *Are there concerns with other airbags in the vehicle?*

A1c: No, this condition only applies to the driver's knee airbag. Other airbags in the vehicle are not affected by this condition.

Q2: *What is Lexus going to do?*

A2: Lexus is currently preparing the remedy. Once preparations are complete, Lexus will send an owner notification letter by first class mail to owners of vehicles involved in this Safety Recall.

Q2a: *When does Lexus anticipate the remedy will be available?*

A2a: Lexus currently anticipates the remedy to be available in early-February, 2016. Additional details will be provided as they become available.

Q3a: *When the remedy becomes available, what will the repair consist of?*

A3a: The remedy will consist of an inspection of the driver's knee airbag to determine if it is included in this campaign. If so, the driver's knee airbag assembly will be replaced.

Q3: *Which and how many vehicles are covered by this campaign?*

A3: There are approximately 5,000 vehicles covered by this Safety Recall.

Model Name	Model Year	Production Period
RX 350	2016	11/17/2015 - 12/23/2015
RX 450h	2016	11/17/2015 - 12/23/2015

Q3a: *Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?*

A3a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Safety Recall.

Q4: *What if I do not feel comfortable driving my vehicle?*

A4: If you do not feel comfortable driving your vehicle, contact an authorized Lexus dealer. The dealer will provide a rental vehicle until the remedy can be performed on your vehicle.

Q5: *What if I have additional questions or concerns?*

A5: If you have additional questions or concerns, please contact the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.