



01/26/2016

New Safety Recall Advanced Communication – S07012616

FCA US LLC (“FCA US”) announced a safety recall on certain 2008 and 2009 model year (RT) Dodge Grand Caravan, Chrysler Grand Voyager, Chrysler Town & Country, and 2009 model year (JC) Dodge Journey vehicles.

Some of the above vehicles may experience an Occupant Restraint Control (ORC) module malfunction due to corrosion of the power supply integrated circuit. This could result in an illuminated airbag warning lamp with the possibility of no airbag deployment in a crash necessitating airbag deployment or an inadvertent airbag deployment without an illuminated airbag warning lamp. Either of these conditions could increase the risk of a crash and/or injury to front seat vehicle occupants.

FCA US will conduct a voluntary safety recall to replace the ORC module on all involved vehicles.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC