



01/26/2016

New Safety Recall Advanced Communication – S02012616

FCA US LLC (“FCA US”) announced a safety recall on certain 2015 and 2016 model year (RT) Dodge Grand Caravan and Chrysler Town & Country vehicles.

Some of the above vehicles may have had the windshield replaced at the assembly plant using expired windshield urethane primer. The use of expired primer may cause inadequate bonding of the windshield to the vehicle.

The condition above may not conform to Federal Motor Vehicle Safety Standard 571 - Windshield Mounting.

FCA US will conduct a voluntary safety recall to replace the windshield on all involved vehicles.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC