



## **TECHNICAL BULLETIN N° 28/2015**

Minerbio, 15 October 2015

To: All Dealers / Authorized workshops

From: After Sales

Subject: **Recall campaign of 440 and 470**

Model / Range: 440 and 470 models

### **Information**

This technical bulletin completes the previous bulletin 22 and concludes the recall campaign of the bolts of the slewing ring for models 440 and 470. Cranes involved in the present bulletin are different from the ones of bulletin 22.

As a precaution, Effer provides the replacement of the bolts of the slewing ring and the execution of a check to verify that the internal welding of the basement are undamaged.

It is understood that in each crane must be evaluated the proper structuring and correct assembly of the frame, in order to ensure the full and exact functionality of the machine. Therefore, during the replacement of the bolts, we ask you to verify eventual critical points of the counter chassis.

**This recall is very urgent, therefore each customer has to be called immediately to fix an appointment for the repair, with the aim of avoiding risks for property and people. The same importance and urgency has the completion of campaign 22 that, as of today, it has not been performed on all cranes involved. Any accident and relevant damages to property and/or people will not be of any responsibility of Effer. Both campaigns, previous 22 and actual 28, have to be completed in the shortest time possible and mandatorily within 30 days.**

In menu "Campaign report" of After Sales portal (td.effer.com) you can double-check the serial number of cranes under your responsibility involved in the campaigns: give priority to cranes fitting PLE and installed at the rear of the truck.

Check in the attachment the list of cranes involved: verify that all the cranes of your competence are still under your responsibility and verify if cranes originally sold by other dealers where re-solded to clients working in your area.

We ask you to report to Effer about any crane's owner you are able to contact; in this case please provide any information that might be useful to track the end user.

Confirm then to your reference of After Sales if you need more parts to complete the recall campaign on all cranes of your responsibility.