



## VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: February 08, 2016  
To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator  
Subject: Advance Notice – Safety Recall 53B8 – Hybrid Battery Tray Drain  
2011-2015 MY Volkswagen Touareg Hybrid

### IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Volkswagen has notified NHTSA about the upcoming safety recall described in this letter.

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|---------------------------|--|
| <b>CODE</b>               | <b>53B8</b><br>On or about February 10, 2016 affected vehicles will be identified in ELSA and VIN lookup with the status <b>REPAIR NOT YET AVAILABLE.</b>  |
| <b>AFFECTED VEHICLES</b>  | 2011-2015 MY Volkswagen Touareg Hybrid   |
| <b>RECALL DESCRIPTION</b> | The rear hatch area where the hybrid battery tray is located does not sufficiently drain. Because of this, any water entering this area remains below the hatch floor cover in the battery tray and is not easily visible to customers. If too much water collects in this area, it could cause an electrical short in the high voltage battery. An electrical short in the high voltage battery caused by significant water intrusion may lead to a vehicle fire. |
| <b>CORRECTIVE ACTION</b>  | Install a drain valve in the tray below the hybrid battery.<br>Repair information will be provided to dealers when parts and repair instructions become available to support this recall.  |

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection