

EVERGREEN



RECREATIONAL VEHICLES

IMPORTANT SAFETY RECALL NOTICE

March 7th, 2016

[REDACTED]
[REDACTED]
[REDACTED]

Subject: NHTSA Recall #16V-032

VINs Subject to Recall: [REDACTED]

Dear Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Defect Involved: EverGreen Recreational Vehicles, LLC ("EverGreen") has decided that a defect which relates to motor vehicle safety exists in certain fifth wheel trailers manufactured by EverGreen. EverGreen has discovered that a potential problem with the generator can exist that would allow for carbon monoxide ("CO") to rise into the cabin area in the trailer. During the generator and generator pump manufacturing process, the can may not have been attached to the frame. This would allow shifting during transit, and the seal to be compromised in the generator compartment. This could lead to CO escaping from the controlled generator compartment into the cabin, creating a health safety concern for the user.

Remedy of Defect: EverGreen will offer to provide owners of all covered trailers an inspection by the dealer for the potential defect at no charge. If a defect is found, the dealer will service all trailers at no charge to the owners, regardless of mileage, age of trailer, ownership, from this time forward.

Vehicles Involved: Certain, Amped, and Amped Reactor Trailers manufactured by EverGreen from June 1, 2013 through August 31, 2015.

Dealer Responsibility: Federal law requires that all affected units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently for which you have received a stock recall notice, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice referenced below. Authorized EverGreen dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly, regardless of where the vehicle was purchased. Please contact owners of vehicles listed above and provide this recall campaign information to the current owner of the vehicle.

NHTSA Recall # 16V-032

Owner Notification: EverGreen will notify affected retail purchasers by mail within two weeks of mailing of this dealer letter. A copy of the owner notification letter is attached for your records. Please immediately contact EverGreen RV at 574-825-7745 or at service-warranty@goevergreenrv.com with any questions relative to this campaign.

Thank you for your prompt assistance in this matter.

Sincerely,



Sherry Roberts
Director of Parts, Warranty and Service
EverGreen Recreational Vehicles, LLC
P. O. Box 52
10758 County Road 2
Middlebury, IN 46540

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