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NISSAN BULLETIN

Hood Lock Assembly Replacement Voluntary Safety Recall Campaign Parts Information and Return Update

Reference: PC426
Date: January 27, 2016

A STOP SALE CONDITION IS IN EFFECT.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:
MY13-15 Altima	846,009	2,105	January 22, 2016

***** Campaign Summary *****

As previously announced, Nissan is amending the previously announced Altima hood latch recall remedy to **replace the hood lock assemblies** on affected MY 2013-2015 Altima (L33) vehicles.

The purpose of this update is to provide counter-measured parts shipment information and return information for quarantined parts.

***** Parts Information *****

An order form is not available at this time. Nissan has developed an automatic parts shipment plan to ensure an adequate supply of parts is available to all Nissan dealers.

- The **first automatic shipment** should begin to arrive on **Friday, January 29th, 2015**.
 - Please see the attached [Automatic Parts Shipment list for details](#)
- The **next automatic shipment** is scheduled to begin arriving at dealers on **Friday, February 5th, 2015**.
 - Details for the February 5th shipment and any future shipments will be the topic of another announcement.

***** Parts Return Information *****

Effective immediately, a **parts return program** is available for the following parts in dealer inventory:

Altima Hood Lock (NTB16-011)	
Item – Description	Part # - Return to NNA
Secondary Hood Latch (With remote Engine Start)	65601-3TA0A
Secondary Hood Latch (With Out Remote Engine Start)	65601-3TA1A
Accessory remote start kit that includes 65601-3TA0A	999K1-UZ010

This return program allows dealers with inventory of the specified parts to return them to NNA on an RFC. These part numbers should be removed from your Dealer parts inventory and returned to your servicing PDC. **Do not sell or use these parts for vehicle repairs.**

A Return For Credit (RFC) needs to be completed and the parts returned using **"G"** (non-compliant merchandise) as the return code. To receive credit, parts must be returned in their original, unopened and undamaged containers. This will not affect a dealer's obsolescence accrual credit.

Note: Credit for freight should be processed as a **"J"** code on a separate RFC for parts returned via LTL/FedEx.

Nissan requests dealers return these quarantined parts as soon as possible for destruction.

******* Campaign Warranty Claims *******

The campaign announced on Friday, January 22, 2016 (Service Bulletin NTB16-011 dated January 22, 2016) specifies the hood latch should be replaced. Dealers should only use part number **65601-9HP0D** or **65601-9HP1D** for this repair. These two part numbers are **not** eligible for the special parts return.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION