



SUZUKI MOTOR CORPORATION

Motorcycle Service Group
Motorcycle Operations
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Date Jan. 9, 2016

Our ref. QR-1601091

TO : Selected Motorcycle Distributors
ATTN. : Managing Director
Service Director or Manager
CC : Spare Parts Manager

Subject: Rectifier Recall Campaign

Dear Sirs and Madams,

This letter is to inform you of the "Rectifier Recall Campaign" for the following models.

Affected Models

AN250K7-L1, AN400K8-L2, DL1000K8-L2, GSF650K7-L0, GSF1250K7-L0,
GSR600K7-L0, GSX650FK8-L0, GSX1300BKK8-L0, GSX1300RK8-L2, GSX-R600K8-L0,
GSX-R750K8-L0, SFV400AL0, SFV650K9-L2, UL250K8, VL400CZK7,
VLR1800K8-L1, VZ1500K9,L0

The regulator/rectifier power module circuit board may have absorbed moisture during storage under high humidity conditions, reducing the strength of the adhesive used to affix the circuit board to the aluminum case. Due to insufficient adhesion, heat generated by the power module circuit board can cause the circuit board to deform and lift off the case. This condition causes excessive heat on the circuit board and uncontrolled electric current output, which can result in insufficient charging current being provided to the motorcycle battery. This can cause discharge of the battery and can lead to engine stalling and/or a no-start condition.

In view of the nature of this problem, Suzuki Motor Corporation (SMC) has decided to carry out the Recall Campaign in your market. The details are explained in the following pages.

You are kindly requested to organize the Recall Campaign for the affected units in your market. If you are required to report to your authority, please contact them according to your law.

If you have affected units in your warehouse, you are required to remedy them before releasing to your dealers. You are also immediately required to instruct your dealers to remedy the affected unit in stock if any, before delivering them to the customers.

Please make sure that no customers will receive the affected units without appropriate recall remedy.

IMPORTANT

Supersession of Previous Rectifier Recall Campaign 99-UN

The affected vehicles for this recall campaign cover those for the PREVIOUS Rectifier Recall Campaign 99-UN announced by our letter of rectifier recall campaign dated in Feb. 2011, except for VL800 and LT-Z400. This recall campaign supersedes the remedy action for 99-UN.

Therefore, you do not have to perform the PREVIOUS recall campaign 99-UN any more except for VL800 and LT-Z400, if it has not been completed.


Other Recall Campaign

Some units are also applicable to other recall and service campaigns requested by our previous letters. We would request of you that other campaigns should be remedied at the same time, if the affected vehicle has not yet been carried out.

We apologize for any inconvenience this may cause to you. Your cooperation and assistance will be highly appreciated.

If you have any question, please don't hesitate to contact us anytime.

Very truly yours,



Hideki Enomoto
Group Manager
Motorcycle Service Group
Motorcycle Operations
SUZUKI MOTOR CORPORATION

Action

- 1) For the affected units before retail sales, you are requested to remedy them before delivering them to the customers.
- 2) For the affected units after retail sales, contact the customers of the units to let them bring their vehicles to your authorized dealers.
- 3) Order the necessary number of parts to SMC Global Spare Parts & Accessories Dept. by e-mail using the attached Parts Order form of ANNEX4.
- 4) Report to the authority according to your law.
- 5) Issue service bulletin to dealers and customer letter to owners
- 6) Perform a corrective work following the repair instructions of Annex3.

Affected Units

Please refer to attached VIN list of ANNEX2.

Replacement Parts

Initial Parts Order

As of Jan. 9, 2016, SMC have already prepared approximately 30% of recall parts against affected units regarding parts except for 32800-15840-RX0 on GSX1300BK. We prepared 10% of 32800-15840-RX0 against affected units but we will stock additional 20% of parts by Jan. 29, 2016.

We already filled out our strongly recommended numbers in ANNEX4 as your initial parts order. Please order them from SMC Global Spare Parts & Accessories Dept. by e-mail using the attached Parts Order form of ANNEX 4. Please DO NOT use SCAN system order until Jan. 31, 2016.

Additional Parts Order

We will prepare additional recall parts on your parts order base. It takes one month half for preparing necessary number of campaign parts from your order at SMC side. Please order additional parts before you run out of your initial stock with referring part number list in next page.

Model	Part name	Part number	Q'ty	Contents	
AN250K7,K8 AN400K8(E03,E28,E33)	RECTIFIER ASSY	32800-47H40-RX0	1	RECTIFIER ASSY	32800-47H40×1
AN250K9-L1 AN400K9-L2(E03,E28,E33)	RECTIFIER ASSY	32800-47H50-RX0	1	RECTIFIER ASSY	32800-47H50×1
AN400K8-L2(E02,E19,E24,E51) GSR600	RECTIFIER ASSY	32800-42F10-RX0	1	RECTIFIER ASSY	32800-42F10×1
DL1000	RECTIFIER ASSY	32800-06G02-RX0	1	RECTIFIER ASSY	32800-06G02×1
GSF650 GSX650F GSF1250	RECTIFIER SET	32800-47820-RX0	1	RECTIFIER ASSY CLAMP BOLT	32800-47H00×1 09407-14407×1 09116-06188×2
GSX1300BK	RECTIFIER SET	32800-15840-RX0	1	RECTIFIER ASSY CLAMP	32800-15H01×1 09407-10404×2
GSX1300R	RECTIFIER SET	32800-15830-RX0	1	RECTIFIER ASSY CLAMP	32800-15H11×1 09407-14407×1 36651-48E00×1
GSX-R600 GSX-R750 SFV400 SFV650 UL250	RECTIFIER ASSY	32800-47H00-RX0	1	RECTIFIER ASSY	32800-47H00×1
VL400CZ	RECTIFIER ASSY	32800-41F02-RX0	1	RECTIFIER ASSY	32800-41F02×1
VLR1800	RECTIFIER SET	32800-10820-RX0	1	RECTIFIER ASSY SPACER	32800-10G20 × 1 09180-06120 × 2
VZ1500	RECTIFIER SET	32800-10830-RX0	1	RECTIFIER ASSY BRACKET	32800-10G20 × 1 47250-06J00 × 1

Warranty Reimbursement Information

This is a recall campaign that is acceptable only one time for one unit.

Submit the warranty claim applications to SMC under the following terms.

Claim category	2 (Campaign)			
Trouble Code	99-QR			
Basic code	SF9999			
Model	Causal Part Name	Causal Part No.	Q'ty	Flat Rate (Hr)
AN250K7, K8 AN400K8(E03,E28,E33)	RECTIFIER ASSY	32800-47H40-RX0	1	0.5
AN250K9-L1 AN400K9-L2(E03,E28,E33)	RECTIFIER ASSY	32800-47H50-RX0	1	0.5
AN400K8-L2(E02,E19,E24,E51)	RECTIFIER ASSY	32800-42F10-RX0	1	0.5
DL1000	RECTIFIER ASSY	32800-06G02-RX0	1	0.3
GSF650 GSF1250 GSX650F	RECTIFIER ASSY	32800-47820-RX0	1	0.2
GSR600	RECTIFIER ASSY	32800-42F10-RX0	1	0.5
GSX1300BK	RECTIFIER ASSY	32800-15840-RX0	1	0.5
GSX1300R	RECTIFIER ASSY	32800-15830-RX0	1	0.5
GSX-R600 GSX-R750	RECTIFIER ASSY	32800-47H00-RX0	1	0.5
SFV400 SFV650	RECTIFIER ASSY	32800-47H00-RX0	1	0.4
UL250	RECTIFIER ASSY	32800-47H00-RX0	1	0.6
VL400CZ	RECTIFIER ASSY	32800-41F02-RX0	1	0.3
VLR1800	RECTIFIER ASSY	32800-10820-RX0	1	0.4
VZ1500	RECTIFIER ASSY	32800-10830-RX0	1	0.4

Repair Instruction

The repair instruction of ANNEX3 is available on SCAN FD.

Please download the files from below.

SCAN FD – Download – Service – Document Files for Motorcycle

ANNEX3:

“AN250_Repair_Instruction_of_Rectifier.docx”

“AN400_Repair_Instruction_of_Rectifier.docx”

“DL1000_Repair_Instruction_of_Rectifier.docx”

“GSF650,GSF1250,GSX650F_Repair_Instruction_of_Rectifier.docx”

“GSR600_Repair_Instruction_of_Rectifier.docx”

“GSX1300BK_Repair_Instruction_of_Rectifier.docx”

"GSX1300R_Repair_Instruction_of_Rectifier.docx"
"GSX-R600,GSX-R750_Repair_Instruction_of_Rectifier.docx"
"SFV400_Repair_Instruction_of_Rectifier.docx"
"SFV650_Repair_Instruction_of_Rectifier.docx"
"UL250_Repair_Instruction_of_Rectifier.docx"
"VL400CZ_Repair_Instruction_of_Rectifier.docx"
"VLR1800_Repair_Instruction_of_Rectifier.docx"
"VZ1500_Repair_Instruction_of_Rectifier.docx"

Implementation Date and Progress on Your Country

1) Implementation Date:

<PLAN>

Please fill following planning schedule in the ANNEX1 and e-mail to us by January 16, 2016.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Date of ordering parts for initial necessary quantity.
- (5) Quantity of parts ordered for initial portion.

<ACTUAL STATUS>

Please fill following latest information in the ANNEX1 and e-mail to us once a week until all the cells are completely filled out.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Date of ordering parts for initial necessary quantity.
- (5) Quantity of parts ordered for initial portion.

We would like to ask you to provide the implementation date above to window person of SMC Motorcycle Service Group.

2) Implementation Progress:

Please email the following information with your company name to your window person.

You are requested to email daily until Recall execution rate reaches 80%.

- (1) Latest accumulated number of units completed.
- (2) Original number of affected unit.
- (3) Updated number of affected units, if adjusted.

Attachment

ANNEX. 1: Recall_campaign_notification_plan_form.xls

ANNEX. 2: Country name_VIN_List.xls

ANNEX. 3: Please download from SCAN.

ANNEX. 4: Country name_Recall Campaign Parts Special Order Form.xls

ANNEX. 5: Sample of Customer Letter