



## IMPORTANT SAFETY RECALL NHTSA Recall No. 16V014

### By Electronic Mail

Dear Supreme Distributor/Dealer:

Supreme Corporation has decided that a defect which relates to motor vehicle safety exists in certain model year 2008 through 2015 buses and trolleys equipped with wheelchair lifts that have been recalled by Ricon Corporation. Supreme is conducting a safety recall to address this condition. (A copy of Ricon's safety recall notice is enclosed.)

### **What Vehicles Are Affected?**

This recall involves Azure Hybrid, Candidate, Senator, Senator HD, Senator 2, President, President S2, Sentinel Van, Trolley and Activity buses equipped with Ricon Corporation S-Series Wheelchair Lifts that are subject to Ricon Recall No. 15E068. A list of affected VINs is enclosed.

### **What is the Issue?**

According to Ricon, the holes in some of the folding link arms (PN 30863) were manufactured oversized. If left unchecked, bearings can move out of position, which may allow a substantial amount of free play in a stowed platform. This free play allows for an increased load being applied to the platform mounting and can cause it to fail, increasing the risk of personal injury.

### **What Should You Do?**

Please determine whether any of the vehicles listed on the enclosed VIN list remain in your inventory. Any covered vehicles that remain in your inventory must be repaired prior to delivery to purchasers.

**CORPORATE** • 2581 East Kercher Road • Goshen, IN 46528 • Phone: 800-642-4889 • Fax: 574-642-4540 • [supremecorp.com](http://supremecorp.com)

**WEST**  
22135 Alessandro Blvd.  
Moreno Valley, CA 92553  
800-827-0753  
Fax: 951-658-4061

**SOUTHWEST**  
500 Commerce Blvd  
Cleburne, TX 76033  
800-541-6282  
Fax: 817-641-7924

**MIDWEST**  
2572 East Kercher Road  
Goshen, IN 46528  
800-642-4889  
Fax: 574-642-4540

**NORTHEAST**  
411 Jonestown Road  
Jonestown, PA 17038  
800-556-6492  
Fax: 717-865-4385

**SOUTHEAST**  
2051 U.S. Highway 41  
Griffin, GA 30224  
800-882-6742  
Fax: 770-228-3340



Ricon will provide a field modification instruction and all material required to mitigate this recall at no charge. Please contact Ricon Customer Service at (800)322-2884, or by email, at [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com).

Supreme will provide notice to vehicle owners with instructions for them to contact Ricon or Supreme to arrange for the recall service. A copy of Supreme's owner notification letter is attached.

***Note:** Federal law prohibits the delivery of affected vehicles under a sale or lease until this issue has been corrected. Federal law also requires that any vehicle lessor receiving this recall notice forward a copy of the notice to the lessee within 10 days.*

### **Questions?**

If you have any questions, you may contact Ricon Customer Service at 800-322-2884 or by email to [admin15E068@wabtec.com](mailto:admin15E068@wabtec.com) and [recall.admin@wabtec.com](mailto:recall.admin@wabtec.com), or you may contact Supreme's Warranty Department at (574) 642-4888 x237 or by email to [tammy.raber@supremecorp.com](mailto:tammy.raber@supremecorp.com).

We apologize for the inconvenience, but are taking this step in the interest of the personal safety and satisfaction of our customers. Thank you for your attention to this important matter.

Sincerely,

Mark D. Weber  
President

Enclosures (Ricon Safety Recall Notice; VIN List; Owner Letter)

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