

# SAFETY RECALL NOTICE



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[www.brp.com](http://www.brp.com)

July 11<sup>th</sup>, 2016

## Re: Can-Am Spyder Coast-to-Coast Accessory Passenger Seat Does Not Activate Pillion Switch

Dear Can-Am® Spyder roadster Dealer / Distributor,

This notice is sent to you in accordance with the requirements of the National Traffic Motor Vehicle and Canada Motor Vehicle Safety Acts. BRP has decided that a defect which relates to motor vehicle safety exists on some Can-Am Spyder Coast-to-Coast accessory passenger seat bases P/N 708 001 833 included in P/N kit 219 400 602 for Can-Am Spyder F3 series and is conducting a safety recall.

### What is the potential problem?

The pillion switch is not activated when a passenger is on the seat. This situation may result in a loss of control and possibly cause injuries or even death.

### What will BRP do?

BRP is posting this notice and attached Safety Campaign Bulletin on its BOSSWeb dealer web site ([www.bossweb.com](http://www.bossweb.com)) and will display safety recall information on its public web site ([www.can-am.brp.com](http://www.can-am.brp.com)).

### What should customers do?

- Visit [www.can-am.brp.com](http://www.can-am.brp.com) to determine whether their specific seat needs to be modified.
- If the seat is included in the recall, the consumer needs to have the seat modified by an authorized Can-Am Spyder dealership.
- In the meantime, if the customer wants to continue riding with a passenger, they need to replace the accessory passenger seat with the production passenger seat.

### What should you do?

- Do not sell or use any involved products that you have in stock until they are reworked.
- Immediately display the Safety Recall Notice posters provided with this letter in prominent locations in your dealership until December 31<sup>st</sup> 2016 at the earliest.
- Contact all known customers who have purchased the affected product and inform them about this safety recall notice.
- Follow all instructions provided in the attached Safety Campaign Bulletin.

Ski-Doo  
Lynx  
Sea-Doo  
Evinrude  
Rotax  
Can-Am

If you have questions about this notice, please communicate with us:

- By submitting a BOSSWeb case. A service representative will communicate with you.

OR

- In Canada: 1-800-361-9980
- In USA : 1-800-366-6992  
Eastern time Monday to Friday from 10:00 AM to 5:00 PM

BRP prides itself on preserving and enhancing the leadership reputation of its products, providing you with a satisfying relationship and meriting your future business.

We apologize for any inconvenience this may cause you or your customers.

Sincerely,  
BRP After-Sales Service Department



# PAC BULLETIN SAFETY CAMPAIGN

**⚠ WARNING: All involved customers must be notified, all involved units must be corrected as per instruction herein.**

July 11, 2016

Subject: **Coast-to-Coast Accessory Passenger Seat Does Not Activate Pillion Switch**

No. **2016-4**

## PROBLEM

The pillion switch is not activated when a passenger is on the seat. This situation may results in a loss of control and possibly cause injuries or even death.

AFFECTED PRODUCTS (CANADA -US)	
Description	Part Number
F3 Coast-to-Coast Accessory Seat Kit	219400602

## SOLUTION

Install an activation stud under the passenger seat and test the pillion switch activation with B.U.D.S.

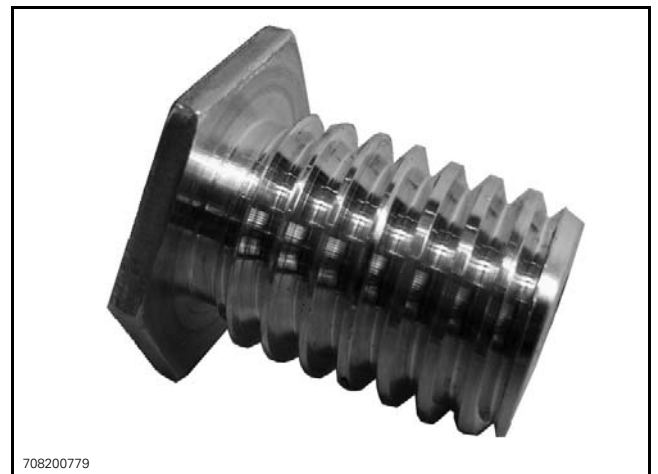
### Dealer Guidelines

1. Do not sell or use any involved product that you have in stock until they are modified.
2. Immediately display the Safety Recall Notice poster provided with this letter in prominent locations in your dealership until **December 31st 2016** at the earliest.
3. Contact all known customers who have purchased the affected product and inform them about this safety recall notice.
4. Follow all instructions provided in the attached Safety Campaign Bulletin.

### PARTS REQUIRED

Order through normal channel.

DESCRIPTION	PART NUMBER	QUANTITY
Activation stud	708200779	1



**⚠ WARNING**  
Customers must be notified to immediately stop using the affected product.

# PROCEDURE

1. Remove the passenger seat.



2. Install the stud in the seat base.



3. Tighten to specification.

**NOTICE** Do not overtighten the plug. It would make the seat base to crack or to strip.

TIGHTENING TORQUE	
Activation stud	3.5 N•m ± 0.5 N•m (31 lbf•in ± 4 lbf•in)

4. Reinstall the passenger seat.

5. Test the switch activation with B.U.D.S. Refer to *PILLION RIDER (PASSENGER) SWITCH (PRS)* in *VEHICLE STABILITY SYSTEM (VSS)* subsection, in the appropriate shop manual.



# WARRANTY

Submit a warranty claim using the following information:

In BOSSWeb, under the **Service** tab, select **Parts Claim**.

CLAIM DETAILS	FROM INVENTORY	OVER THE COUNTER OR DEALER INSTALLED
Repair Order Number	Enter repair order number	Enter repair order number
Product Line	Spyder Roadster	Spyder Roadster
Authorization Number	-	-
Part Type	From inventory	Over the counter or dealer installed
Serial Number	-	Enter unit's serial number
Purchase Date	-	Purchase date of kit
Accessory Failure Date	Today's date	Appropriate date
Repair Completion Date	Today's date	Appropriate date
Nature of Defect	Coast-to-coast seat kit, safety bulletin 2016-4	Coast-to-coast seat kit, safety bulletin 2016-4
Trouble Part Number	219400602	219400602
System Code	11	11
Job Code (The job code only becomes available when <b>Dealer Installed</b> is selected)	-	A01 ( <b>Dealer Installed</b> ) (Refer to <b>Labor Only</b> if <b>Over the Counter</b> is selected)
Trouble Code	V06	V06
Part Required for Repair	708200779	708200779
Labor Only	0.3 hour	<b>Over the Counter:</b> 0.3 hour, P/N 709200779
- = Leave empty / not available		

# SAFETY RECALL NOTICE



## BRP recalls Can-Am® Spyder Accessory Passenger Seat – model Coast-to-Coast for Spyder F3 series

Accessory passenger seat, model Coast to Coast, for Spyder F3 series

**The pillion switch is not activated when a passenger is on the seat. This situation may result in a loss of control and possibly cause injuries or even death.**

### What should the customer do?

1. Remove the seat and locate the part number under the seat. The part recalled is 708001833.
2. Check to see if the updated stud was installed (see picture). If you do not see this additional stud, your seat is included in the recall.
3. If the seat is included in the recall, visit an authorized Can-Am Spyder dealership to have the seat modified at no charge.
4. In the meantime, if you want to continue riding with a passenger, use the production passenger seat rather than the Coast-to-Coast passenger seat.



**X: Must be modified**

### If you have any questions or need assistance:

- Visit [www.can-am.brp.com](http://www.can-am.brp.com)
- Canada and USA: 1-888-272-9222  
8:00 AM to 8:00 PM Eastern time 7 days a week

In collaboration with National Highway Traffic Safety Administration (NHTSA) and Transport Canada

Post until at least December 31<sup>st</sup>, 2016

Ski-Doo  
Lynx  
Sea-Doo  
Evinrude  
Rotax  
Can-Am