

TOL NOTICE (US&CAN) – August 3, 2016

Accessory Front Brake Lever Recall Customer Letter

On June 23 Triumph notified dealers of an important voluntary recall of the accessory Front Brake Lever (**Triumph part number T2021349**) supplied in the optional accessory Lever Kit (**A2021334**). These brake lever kits were intended for aftermarket installation on model year 2016 and 2017 Thruxton, Thruxton R, Street Twin, Bonneville T120 and Bonneville T120 Black motorcycles.

In order to help dealers ensure all affected customers receive notification of this recall notice, we are providing the attached NHTSA-approved letter to be distributed to all of your customers who purchased or received the recalled accessory lever. Please check your records immediately and forward the provided letter to all affected customers. You will need to supply customer name and motorcycle VIN to complete the missing XXX-marked sections before sending.

Please be sure to provide TMA with the VIN of any customer motorcycle believed to be supplied and/or fitted with a defective lever. Additionally, all defective levers should be returned to Triumph at the following address (shipping cost will be credited to dealer parts account):

Triumph Motorcycles America LTD
C/O UPS Supply Chain Solutions
Dock 1120
800 North Blackbranch Road
Elizabethtown, KY 42701-4508

Thank you for your prompt cooperation in this matter. If you should have any questions regarding the voluntary recall, contact Triumph 24/7 Customer Support at (888) 284-6288. Below you will find further recall information provided for your reference.

RECALL DETAILS

Issue:

Under certain extreme circumstances (maximum hot braking conditions with brake lever adjustment set to position 1 or 2), a manufacturing error on the subject aftermarket front brake levers may cause the brake lever blade to contact the handlebar grip before maximum braking performance is achieved. This condition could lead to longer overall stopping distances in an emergency braking situation, increasing the risk of a crash. (Note that operation of the brake lever in adjustment positions 3,4, 5 or 6 will avoid the above described handlebar grip contact situation).

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Action:

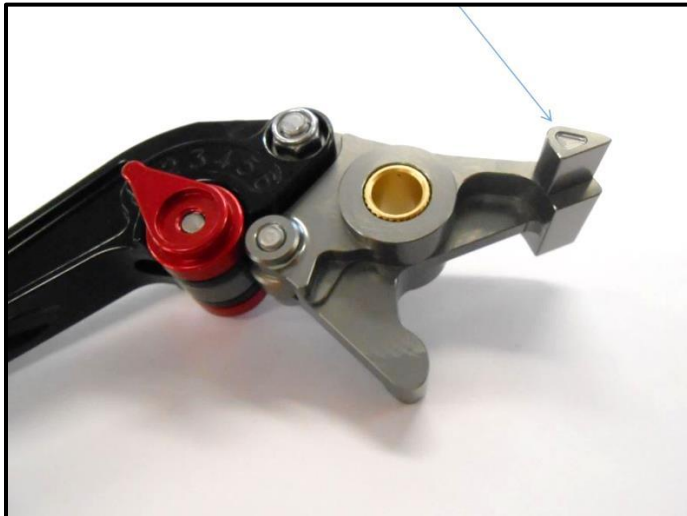
TMA will identify all North American dealerships that received these accessory front brake lever kits (**A2021334**) and contact them by phone to inform them of this safety recall.

All Triumph dealers are asked to support this action by providing recall service to any affected customers. If your dealership has previously sold, supplied or installed one of these recalled kits, please identify and contact affected customers and arrange for a replacement brake lever to be fitted as soon as possible.

Service technicians should refer to Fitting Instructions **A9628053** when repairing customer motorcycles. Dealers should submit a warranty claim for each repaired vehicle using warranty fault code **02021199 RECALL - LEVER KIT A2021334** and repair code **12021105 - FRONT BRAKE LEVER R&R**. All defective brake levers should be returned to Triumph for destruction. Warranty claims will be processed for payment by Triumph upon receipt of each returned defective brake lever.

Dealers with unsold kits (**A2021334**) in their inventory should order replacement kits (**A9628053**) and return the recalled kits to Triumph using the Materials Return Note (MRN) process. **Please note that Federal law prohibits the sale, delivery or installation of the recalled kits (A2021334) containing the defective brake lever (T2021349).**

To aid dealers and consumers with easy identification, replacement (non-defective) brake levers will have a triangular or circular machined feature (as depicted in the following photograph):



Modified replacement lever assembly including identification feature (triangular feature shown).

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The recalled levers do not have machined feature and should be replaced:



Original recalled lever assembly (no identification feature).

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