

TOL NOTICE (US&CAN) – August 18, 2016

NHTSA Label for Accessory Front Brake Lever Recall Customer Letter

On August 3, we distributed an approved letter from the NHTSA to be sent to any of your customers who received a recalled accessory brake lever (Triumph part number T2021349) supplied in the optional accessory Lever Kit (A2021334). For any dealers who have not sent this letter to affected customers, please do so as soon as possible. Additionally, the NHTSA has requested that you place this linked label (http://www.safercar.gov/staticfiles/safercar/recalls/recall_label.jpg) on the envelope of the letter. Attached you will also find a copy of the original letter for your convenience.

Below is a summary of the original request to distribute the customer letter. Please contact Triumph 24/7 Customer Support at (888) 284-6288 if you have any questions.

TOL Notice sent on August 3:

On June 23 Triumph notified dealers of an important voluntary recall of the accessory Front Brake Lever (**Triumph part number T2021349**) supplied in the optional accessory Lever Kit (**A2021334**). These brake lever kits were intended for aftermarket installation on model year 2016 and 2017 Thruxton, Street Twin, Bonneville T120 and Bonneville T120 Black motorcycles.

In order to help dealers ensure all affected customers receive notification of this recall notice, we are providing the attached NHTSA-approved letter to be distributed to all of your customers who purchased or received the recalled accessory lever. Please check your records immediately and forward the provided letter to all affected customers. You will need to supply customer name and motorcycle VIN to complete the missing XXX-marked sections before sending.

Please be sure to provide TMA with the VIN of any customer motorcycle believed to be supplied and/or fitted with a defective lever. Additionally, all defective levers should be returned to Triumph at the following address (shipping cost will be credited to dealer parts account):

Triumph Motorcycles America LTD
C/O UPS Supply Chain Solutions
Dock 1120
800 North Blackbranch Road
Elizabethtown, KY 42701-4508

TRIUMPH MOTORCYCLES AMERICA